

New York State Department of Corrections and Community Supervision  
IFB 2024-02 CDL/Car/Heavy Equipment Simulators - Official Responses to Questions Revision 1

Posted April 3, 2024,

The responses below supersede all responses previously posted on April 1, 2024. All Revision 1 responses are hereby incorporated into IFB 2024-02.

Question #	IFB Section Name	Page	Questions Received in Writing	Responses to Questions
1	Scope of Work (Lot 1: CDL Simulator for Lakeview CF)	24	<p>1. With reference to the Scope of Work (Lot 1:CDL Simulator for Lakeview CF) “3-axis motion system that provides pitches, rolls, and vibrations that would be experienced in a real truck cab”, does NYSDOCCS require a realistic 3-axis motion system which moves the entire simulator (including the seat, dash, and visual system) providing motion to the entire simulator as would be experienced in a real truck cab?</p> <p>2. Or will NYSDOCCS accept a seat motion/vibration system that just provides feedback to the seat?</p> <p>3. If the vendor cannot comply with this requirement, will they be deemed non-compliant and not considered for award?</p>	<p>1. As stated in the Scope of Work, DOCCS does require a 3-Axis Motion System “that provides pitches, rolls, and vibrations that would be experienced in a real truck cab”.</p> <p>2. DOCCS will accept a system that provides a 3-Axis Motion System that moves <b>only</b> the seat. A system that provides vibration only will <b>not</b> be accepted.</p> <p>3. It is unclear which requirement you are referring to, therefore DOCCS cannot provide a response.</p>
2	Scope of Work (Lot 1: CDL Simulator for Lakeview CF)	24	With reference to the Scope of Work (Lot 1: CDL Simulator for Lakeview CF) there is no requirement for an automatic transmission. Does the NYSDOCCS require an automatic and manual transmission for the CDL simulator?	As stated in the Scope of Work, DOCCS requires a “Selectable manual transmission with a minimum of 10, 13, and 18 speed transmissions”.

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3	Lot 2: Car Driving Simulator for Franklin CF)	25	With reference to the Scope of Work (Lot 2: Car Driving Simulator for Franklin CF) the specifications require "Reaction Time Software". If the vendor cannot comply with this requirement, will they be deemed non-compliant and not considered for award?	As stated in the Scope of Work, "SkillTrak Reaction Time Software" is required. See Addendum #1.
4	"Service Requirements" (Page 29)	29	<p>1. With reference to the "Services Requirements" listed on page 29) does the NYSDOCCS require unlimited on-site customer service which includes all parts, travel, labor during the 3-year warranty period?</p> <p>2. Or does NYSDOCCS only require parts and phone/email support during the 3-year warranty period?</p> <p>3. If the vendor cannot comply with this requirement, will they be deemed non-compliant and not considered for award?</p>	<p>1. As stated in the IFB in all 3 lots, "Bid Price must include a 1-year warranty, as well as a 2-year extended warranty, for a total of 3 years of warranty and on-site support". See Page 13 of IFB, Price.</p> <p>2. No. See response above.</p> <p>3. It is not clear which requirement you are referring to therefore, DOCCS cannot provide a response.</p>

**IMPORTANT NOTE: These questions and answers *must* be signed and returned with bid.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print Name and Title

\_\_\_\_\_  
Date

**Applicants should monitor** the following Web sites for posted updates or information:

NYS Contract Reporter: <http://www.nyscr.ny.gov> and NYS DOCCS' Web site: <https://doccs.ny.gov/procurement-opportunities>