

As a victim of sexual abuse in detention, you can expect that:

- you can decide whether or not you report
- staff will treat you with respect when you report
- you have the right to be free from retaliation
- you will be housed appropriately for your safety
- you may request to speak with mental health staff
- you may ask for a victim advocate to accompany and support you through any forensic medical examination or the investigatory process
- you can receive emotional support, crisis intervention, victim/survivor advocacy, information, and referrals from a community-based rape crisis program
- you will get answers to your questions about what will happen if you report and how to get medical care related to sexual victimization

If you choose to make a report, you will be provided with the **New York State Sexual Assault Victim Bill of Rights**. If you would like a copy, ask your facility ADS PREA Compliance Manager.

## Report Sexual Abuse

To report an incident of sexual abuse, notify facility staff or contact:

DOCCS Office of Special Investigations  
1220 Washington Ave  
Albany, NY 12226-2050  
Dial 444 M-F 8AM-5PM  
OSIComplaint@doccs.ny.gov

### How to Dial 777 or 444

- 1.) Follow the prompts to pick your language for the call dialing instructions
- 2.) PRESS "1" for a Collect Call [including the toll-free hotline]
- 3.) ENTER your PIN followed by #
- 4.) ENTER 777 or 444 followed by #
- 5.) Follow the prompts to complete the call.



Corrections and  
Community Supervision

### State of New York

Kathy Hochul, Governor

### Corrections and Community Supervision

Daniel F. Martuscello III, Acting Commissioner

Sexual  
Abuse  
Prevention &  
Education  
Office

PREVENTION  
EDUCATION  
VICTIM SUPPORT

PREA Implementation  
For Safe and Secure Facilities

Sexual Abuse Prevention & Education Office  
The Harriman State Campus  
1220 Washington Avenue, Bldg. 4  
Albany, New York 12226-2050  
<https://doccs.ny.gov/prea>  
DC132EC 8/2023

# Help for Victims of Sexual Abuse in Prison

*What you need to Know About  
the PREA Statewide Rape Crisis  
Hotline, Victim Advocacy and  
Emotional Support Partnership*



Corrections and  
Community Supervision

## Victim Support

The Department of  
Corrections and Community  
Supervision has  
**Zero Tolerance**  
for Sexual Abuse and  
Sexual Harassment

*The PREA Statewide Rape Crisis Hotline is available by calling 777 from any self-dial phone. The hotline provides rape crisis counseling and will make a referral to a community-based Rape Crisis Program (RCP) for victim advocacy and emotional support services. The 777 hotline is NOT a reporting hotline. You can make a report to facility staff or by using the 444 OSI Reporting Line from 8AM-5PM business days.*

### **Statewide Rape Crisis Hotline**

**Unity House**  
504 Broadway  
Troy, NY 12180

### **PREA Centers**

**Crisis Services, Inc.**  
100 River Rock Drive, Suite 300  
Buffalo, New York 14207  
(716) 834-3131

**Collins & Wende**

**Crime Victims Treatment Center (CVTC)**  
40 Exchange Place, Suite 510  
New York, NY 10005  
(929) 992-0080

**Bare Hill, Clinton, Eastern, Edgecombe, Five Points, Franklin, Green Haven, Queensboro, Shawangunk, Sullivan, Upstate, Wallkill & Woodbourne**

**RESTORE Sexual Assault Services**  
PO Box 290  
Batavia, NY 14020  
Hotline: (585) 258-4852

**Albion, Attica, Groveland, Lakeview, Orleans & Wyoming**

**St. Peter's Crime Victim Services at Samaritan Hospital**  
5 Tower  
2215 Burdett Ave.  
Troy, NY 12180  
(518) 720-7163

**Coxsackie, Great Meadow, Greene, Hale Creek, Hudson, Marcy, Mid-State, Mohawk & Washington**

**Victims Assistance Center of Jefferson County**  
418 Washington Street  
Watertown, NY 13601  
VACJC Office Phone: (315) 782-1823

**Adirondack, Altona, Auburn, Cape Vincent, Cayuga, Elmira, Gouverneur & Riverview**

**Victims Assistance Services  
A Component of WestCOP, Inc.**  
2 Westchester Plaza  
Elmsford, NY 10523  
Helpline: (914) 345-9111

**Bedford Hills, Fishkill, Otisville, Sing Sing, Taconic & Ulster**

The **777**-speed dial will connect you to the Department's statewide rape crisis and sexual assault hotline provider. This number does not have to be on your approved telephone list. Dial **777** instead of a standard phone number. The hotline will provide counseling and a referral for emotional support and victim advocacy services. You do not need to make a report to use **777**.

*Your conversation with a rape crisis counselor about sexual victimization is confidential. The rape crisis counselor is only allowed to talk about your conversation with DOCCS if you allow them to, if there is an immediate risk of harm to you or others, or when the victim is a child.*

Calls to **777**, PREA Centers, and staff assisted "legal" calls with RCPs are not monitored by facility staff and are confidential. However, calls placed on the incarcerated telephone system, including **777** calls, are recorded and available to OSI in the event of misuse, and may be used in a disciplinary or criminal proceeding. Callers who commit misconduct or harass hotline operators may be disciplined.

You can add a telephone number for a specific RCP to your telephone list at any time. Submit a request to your assigned ORC under Directive #4423. Toll-free telephone numbers (800, 888, 877, 866 and 855) cannot be used on the self-dial telephone system.