Solicitation of Information (SOI)#2023-001 - Long-Term Analytics to Track Metrics

Question #	Questions Received in Writing	Posting Date/Responses
1	Whether companies from Outside USA can apply for this? (like, from India or Canada)	No
2	Whether we need to come over there for meetings?	Yes
3	Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)	No
4	Can we submit the proposals via email?	No
5	Please share the documents related to this RFP.	It is not a formal RFP at this time, no additional information is available other than what was in the solicitation.
6	Can you please send me all the documents related to this RFP?	It is not a formal RFP at this time, no additional information is available other than what was in the solicitation.
7	Does every part of the solution need to be open-source, or just the analytic tools?	All parts should be open source
8	Is DOCCS open to pulling the data from its various systems into a central data warehouse or data lake, upon which they can do their analytics?	No
9	Are these relational or non-relational databases? What is the nature of the data store?	Data will be provided in text based flat files.
10	What is the nature of the data fields? Is it structured on unstructured or both?	Most data fields are structured.

11	Can a sample set of data be provided? If yes, how early in the process will it be available?	Not at this time
12	An open-source infrastructure is requested in the solicitation. Would a solution that uses already available technologies to DOCCS be viable?	All parts should be open source
13	Can you confirm the required or preferred Cloud-based platform(s) that will be used to support DOCCS's analytic and dashboarding efforts?	DOCCS is seeking a cloud-based solution to host dashboards for internal and external stakeholders based on DOCCS data.
14	Can DOCCS define real-time? Would a multiple times per day refresh schedule suffice?	Data files will be refreshed regularly, some daily.
15	How many dashboards are you looking for the contractor to develop?	It is anticipated that there would be at least four: external (public facing), internal executive management, internal facility management and internal community supervision management – there are 44 unique facilities and 36 unique community supervision bureaus.
16	Are you looking for the contractor to also provide ongoing maintenance and operations support for the dashboards and analytic products, or are you looking for the contractor to facilitate the transition of operations and maintenance functions to an internal DOCCS team?	Ongoing maintenance and operations support
17	When does DOCCS expect to release the RFP for this opportunity?	It is not a formal RFP at this time.
18	When does DOCCS expect work to begin for this engagement?	As soon as a vendor is engaged.
19	In the LOI you indicate question responses will be posted by close of business March 14, 2023, can you confirm the submission due date for the LOI following these response postings?	The SOI responses are due 3/21/23 at 3pm
20	Are you soliciting letters of interest for market research limited to products or is DOCCS also	Products

	interested in implementation best practices and project critical success factors?	
21	The request is seeking an open-source platform. Given the security and privacy concerns of using open source will the DOCCS consider alternate secure cloud platforms [eg. Azure].	Secure Cloud platforms will be considered
22	DOCCS is seeking to solve the following 3 problems: fragmentation, lack of real-time insights, and lack of targeted insights. Is it mandatory for the supplier to have verifiable experience using corrections data given the solutions to the 3 problems are a technology challenge and not dependent upon data type?	Yes, as it will also require data interpretation and forecasting so corrections experience is critical.
23	Is there a budget established for this project?	Not at this time