As a victim of sexual abuse in detention, you can expect that:

- you can decide whether or not you report
- staff will treat you with respect when you report
- you have the right to be free from retaliation
- to be housed appropriately for your safety
- you may request to speak with mental health staff
- you may ask for a victim advocate to accompany and support you through any forensic medical examination or the investigatory process
- you can receive emotional support, crisis intervention, victim/survivor advocacy, information, and referrals from a community-based rape crisis program
- you will get answers to your questions about what will happen if you report and how to get medical care related to sexual victimization

If you choose to make a report, you will be provided with the New York State Sexual Assault Victim Bill of Rights. If you would like a copy, ask your facility ADS PREA Compliance Manager.

Report Sexual Abuse

To report an incident of sexual abuse, notify facility staff or contact:
DOCCS Office of Special Investigations
1220 Washington Ave
Albany, NY 12226-2050
Dial 444 M-F 8AM-5PM
OSIComplaints@doccs.ny.gov

How to Dial 777 or 444
1) Follow the prompts to pick your language for the call dialing instructions
2) PRESS “1” for a Collect Call (including the toll-free hotline)
3) ENTER your PIN followed by #
4) ENTER 777 or 444 followed by #
5) Follow the prompts to complete the call.

Help for Victims of Sexual Abuse in Prison

What you need to Know About the PREA Statewide Rape Crisis Hotline, Victim Advocacy and Emotional Support Partnership

Victim Support

The Department of Corrections and Community Supervision has Zero Tolerance for Sexual Abuse and Sexual Harassment
The PREA Statewide Rape Crisis Hotline is available by calling 777 from any self-dial phone. The hotline provides rape crisis counseling and will make a referral to a community-based Rape Crisis Program (RCP) for victim advocacy and emotional support services. The 777 hotline is NOT a reporting hotline. You can make a report to facility staff or by using the 444 OSI Reporting Line from 8AM-5PM business days.

Statewide Rape Crisis Hotline
Unity House
504 Broadway
Troy, NY 12180

PREA Centers
Crisis Services, Inc.
100 River Rock Drive, Suite 300
Buffalo, New York 14207
(716) 834-3131

Collins & Wende
Crime Victims Treatment Center (CVTC)
40 Exchange Place, Suite 300
New York, NY 10005
(929) 992-0080

Altona, Bare Hill, Clinton, Eastern, Edgecombe, Franklin, Green Haven, Queensboro, Shawangunk, Sullivan, Upstate, Wallkill & Woodbourne

Family Services Center for Victim Safety & Support
29 North Hamilton St., Poughkeepsie NY 12601
Hotline: (845) 452-7272

Ulster
RESTORE Sexual Assault Services
PO Box 290, Batavia, NY 14020
Hotline: (585) 256-4682

Albion, Attica, Groveland, Lakeview, Orleans & Wyoming

Safe Harbors of the Finger Lakes
P.O. Box 929, Geneva, NY 14456
(315) 956-0467

Five Points

Sexual Assault Resource Center
Planning Parenthood of Greater NY
35 W William St., Corning, NY 14830
(607) 795-5713

Elmira

St. Peter’s Crime Victim Services at Samaritan Hospital
5 Tower, 2215 Burdett Ave, Troy, NY 12180
(518) 720-7163

Coxsackie, Great Meadow, Greene, Hale Creek, Hudson, Marcy, Mid-State, Mohawk & Washington

Victim Advocacy Services
Planning Parenthood of Greater NY
543 Bay Rd., Queensbury, NY 12804
(802) 951-3155

Adirondack

Additional Services at Clinton & Franklin

Victims Assistance Services of Jefferson County
418 Washington Street, Watertown, NY 13601
VACJC Office Phone: (315) 782-1823

Cape Vincent, Gouverneur & Riverview

Vicims Assistance Services
A Component of WestCOP, Inc.
2 Westchester Plaza, Elmsford, NY 10523
Helpline: (914) 345-8111

Bedford Hills, Fishkill, Otsville, Sing Sing & Taconic

Vera House, Inc.
723 James Street, Syracuse, NY 13203
(315) 468-3260

Auburn & Cayuga

The 777-speed dial will connect you to the Department’s statewide rape crisis and sexual assault hotline provider. This number does not have to be on your approved telephone list. Dial 777 instead of a standard phone number. The hotline will provide counseling and a referral for emotional support and victim advocacy services. You do not need to make a report to use 777.

Your conversation with a rape crisis counselor about sexual victimization is confidential. The rape crisis counselor is only allowed to talk about your conversation with DOCCS if you allow them to, if there is an immediate risk of harm to you or others, or when the victim is a child.

Calls to 777, PREA Centers, and staff assisted “legal” calls with RCPs are not monitored by facility staff and are confidential. However, calls placed on the incarcerated telephone system, including 777 calls, are recorded and available to OSI in the event of misuse, and may be used in a disciplinary or criminal proceeding. Callers who commit misconduct or harass hotline operators may be disciplined.

You can add a telephone number for a specific RCP to your telephone list at any time. Submit a request to your assigned ORC under Directive #4423. Toll-free telephone numbers (800, 888, 877, 866 and 855) cannot be used on the self-dial telephone system.