



# Corrections and Community Supervision

## Inmate Grievance Program

Semi Annual Report

January-June 2012

## **INMATE GRIEVANCE TRENDS AND ANALYSIS**

There were 16,173 grievances filed between January 1, 2012 and June 30, 2012, a decrease of 1,213 from the 17,386 filed during the same period last year. The Central Office Review Committee (CORC) responded to 4,087 grievance appeals in 2012, a decrease of 1,637 from the 5,724 responded to last year.

The categories with the most grievance activity are: (1) Code 22, Medical; (2) Code 49, Staff Conduct; (3) Code 23, Housing-Internal Block Affairs; (4) Code 24, Special Housing Units; and (5) Code 30, Package Room.

The top five categories account for 8,444 grievances or 52.2% of all grievances filed in the first six months of 2012. All comparisons in this report will be for the time periods of January 1 - June 30, 2011 and January 1 - June 30, 2012, unless otherwise stated. Please refer to the annexed chart "Most Grieved Areas By % Filed For 2004 - 2011" for an historical overview.

### **A brief synopsis of the major categories is as follows:**

CODE CLASSIFICATION	FILED		% OF TOTAL FILED	
	2012	2011	2012	2011
<b>22-MEDICAL</b>	<b>3,221</b>	<b>3,358</b>	<b>19.9</b>	<b>19.3</b>
<b>49-STAFF CONDUCT</b>	<b>2,694</b>	<b>3,032</b>	<b>16.7</b>	<b>17.4</b>
<b>23-HOUSING- INTERNAL BLOCK AFFAIRS</b>	<b>923</b>	<b>1,091</b>	<b>5.7</b>	<b>6.3</b>
<b>24-SPECIAL HOUSING UNITS</b>	<b>872</b>	<b>821</b>	<b>5.4</b>	<b>4.7</b>
<b>30-PACKAGE ROOM</b>	<b>734</b>	<b>646</b>	<b>4.5</b>	<b>3.7</b>

### **MEDICAL - CODE 22**

There were 3,221 medical grievances filed in 2012, a decrease of 137 or 4.1% less than the 3,358 in 2011. This category is 19.9% of the total grievances filed, an increase from the 19.3% last year. The high volume of grievances in this category can be attributed to the inmates who regularly file medical complaints for real or perceived medical problems, and do so at any facility in which they are housed. Thus, many of the issues presented remain constant in this category. It is believed that some medical grievances are filed in order to create a record of the grievant's request for medical attention or in an attempt to enhance medical treatment. There are grievances filed where the requested action is cited as a health concern, even though the request may be non-medical in nature.

In addition, there are differences between what inmates ask for as part of their treatment plans and what the physicians order. Inmates tend to self-diagnose and expect the treatment that they prefer. The increasing trend in medical grievances involving Hepatitis B and C, and Tuberculosis issues has continued. Inmates diagnosed with these diseases often request care by outside specialists and specific medications. The perception by inmates that recommendations made by outside consultants must be implemented by the Facility Health Services Director (FHSD) also gives rise to medical complaints. Further, there are complaints where the FHSD made a recommendation for treatment which was then denied by managed care. Requests for cosmetic surgery, (i.e., removal of tattoos and scars), elective surgery and other medical procedures not in accordance with the Department's Health Services Manual, nor ordered by the FHSD, account for some of the medical grievances filed.

Some of the medical grievances are actually requests for items such as large handcuffs on trips, boxer shorts, bed boards, orthopedic shoes, medical permits for specific housing, additional showers and special diets. As

the number of wheelchair inmates increases, grievances are filed for wheelchair repairs and accessories. In other medical complaints, the medical documentation for the condition cited by the grievant does not exist, or the grievant has a condition that is being addressed by health staff.

Combined with the perception of illness, actual illnesses of the inmate population can be cited as reasons for the number of medical grievances. It is noted that the Department's policy of consolidating outside trips has resulted in complaints regarding the length of time inmates spend in restraints and in the holding pens, as well as the length of time traveling to appointments. In addition, inmates often request transfers to a facility that can accommodate their medical needs.

There are some housing unit issues which directly impact medical grievance numbers. Wheelchair inmates file ADA related grievances, and some of the issues include handicap pat frisks, accessibility to vans and recreation, proper medical supplies and medical treatment. Some inmates cite health reasons for not being suitable for top bunks/double cells and seek medical orders for the bottom bunks/single cells. Window cubes and other housing situations preferred by inmates also impact medical complaints, as poor health and fear of contagious diseases are cited as reasons for needing the requested housing.

### **STAFF CONDUCT - CODE 49**

There were 2,694 Staff Conduct grievances filed in 2012, a decrease of 338 or 11.1% less than the 3,032 in 2011. This category is 16.7% of the total grievances filed, an increase from the 17.4% last year. The factors contributing to staff conduct grievances have remained consistent throughout the years. A significant number of staff conduct grievances are attributed to inmate interaction with staff. Inmates attempt to discredit staff by filing grievances in response to misbehavior reports, uses of force, cell searches and pat frisks. These grievances typically allege assault, threats, abusive and inappropriate language, racial discrimination, sexual harassment and false written misbehavior reports. In some facilities, inexperienced staff has an impact on the interaction between inmates and staff. Other factors believed to influence the staff conduct complaints is the perception that direct orders and the conducting of more efficient and thorough pat frisks by staff are forms of harassment.

It is also noted that the logistics involved in coordinating activities and movement of large groups of people has not been traditionally appreciated by inmates, especially when the result is strict adherence to rules governing callouts, attendance and movement. This also contributes to grievances being filed about staff refusing to let an inmate attend recreation, meals, programs, etc... Based on the above the number of staff conduct complaints is likely to remain high when compared to other categories.

### **HOUSING-INTERNAL BLOCK AFFAIRS - CODE 23**

There were 923 Housing-Internal Block Affairs grievances filed in 2012, a decrease of 168 or 15.4% less than the 1,091 in 2011. This category is 5.7% of the total grievances filed, an increase from the 6.3% last year.

Issues concerned policies on lockers, ladders for climbing into the top bunk, and bunk furniture arrangements. Complaints were also filed by inmates about areas for worship, cell equipment, shower stall conditions, rubber mats for shower stalls, cleanliness of common areas, ADA accommodations for handicapped inmates, extermination services for pest control, hygiene supplies, cell cleaning time and supplies, common area cleaning, and better mattress sanitizing. The above grievances are intended to demonstrate the variety of complaints filed in this category and do not represent a complete list of housing unit complaints. Some housing unit complaints are seasonal in nature and either increase or decrease according to the weather conditions, such as housing unit temperatures. This can affect the number of grievances related to maintenance. Some housing complaints are directly related to an inmate being moved to another unit due to a

change in program assignment. For facilitation of inmate movement and other security concerns some facilities determine inmate housing location according to program assignment.

Some inmates understandably object to being moved out of cell locations in which they have been for any length of time, since moving represents adjustments to both staff and inmates. In addition, the location of a particular block may be preferred by the inmate for various reasons.

### **SPECIAL HOUSING UNITS - CODE 24**

There were 872 Special Housing Units grievances filed in 2012, an increase of 51 or 5.8% more than the 821 in 2011. This category is 5.4% of the total grievances filed, an increase from the 4.7 % last year.

The nature of the special housing unit results in inmate requests for restricted items that they want to have, or permitted items the inmates want more of. The following are examples of some requested items: radio headset, nail clippers, toothbrush with full size handle, cleaning supplies, galoshes and books.

Some complaints concern procedural issues such as the administration of cell shields, restraints, deprivation orders, and exercise. Inmates also challenge the Progressive Inmate Movement System (PIMS) levels assigned, as well as their release dates, through the grievance process. In addition, inmates file complaints regarding services provided in the special housing unit. Examples of these are: feed-up procedures, commissary, library book exchange, staff rounds, mail delivery and pickup issues, haircuts, laundry and law library services.

### **PACKAGE ROOM - CODE 30**

There were 734 Package Room grievances filed in 2012, an increase of 88 or 12% more than the 646 in 2011. This category is 4.5% of the total grievances filed, an increase from the 3.7% last year.

The numbers in this category are viewed as an indication of inmate and package room staff differences of opinion in what is allowed and what is prohibited in accordance with Departmental Directive #4911. In June 2011 the package room directive was revised and provided clarification on the items allowed through the package room. However, the revision had no direct impact on the minimal decrease in grievances in this category.

Issues involved requests for radios, specifically the Sangean brand, requests for sneakers with that material which created a mesh like pocket, requests for footwear with sports team logos, disagreements concerning restricted colors in clothing and linen, validity of item receipts, requests for increases in the current limitation of value for certain items listed in Directive #4911 and local permit items. Directive #4911 provides the superintendent discretion to authorize and specify the terms and conditions of the local permit. This, at times, results in complaints because certain items may be allowed at one facility but disallowed at the next facility, i.e., musical instruments, beard trimmers and hot pots, due to the physical characteristics of a facility.

The packaging and permissibility of food items are frequently grieved due to the subjective interpretation of what is hermetically sealed (meaning impervious to outside influence). In the food category, desired items often fail to meet either packaging guidelines or are not among the listed items approved for receipt in Directive #4911. The new revision to this directive clarified the types of seals that are allowed.

The inspection of items entering the facility via the package room is another subject of complaints. Inmates object to the necessary opening, unwrapping and searching of items coming through the package room. In clothing and footwear complaints the issues are generally about design features, prohibited colors, designer logos, monetary value of the item and the item not being listed as an approved item.

Package room grievances have been affected by the technological advances in the design and variety of items permitted via the package room, as exhibited by the now broad range of options available in sneaker and shoe construction. The same is true of typewriters, radios, cassette tape players and many other items. Merchandise advertising via the television media, radio, catalogs and newspapers enables the incarcerated to be an informed consumer group. The resulting desire for products unacceptable for receipt via the package room impacts on grievance numbers.

### **SUB-CODES**

In past years, sub-codes have been created to monitor specific types of grievances. The codes are 22.1, HIPAA; Code 23.1, Smoke Free Policy; Code 25.1, Strip Search; Code 25.2, Strip Frisk; and Code 25.3, Pat Frisk (Female Inmates).

The 22.1 HIPAA Code was established to monitor grievances concerning the Health Insurance Portability and Accountability Act (HIPAA). This category had 82 grievances in 2012, an increase from the 81 last year.

The 23.1 Smoke Free Policy Code was established in 1999 to monitor grievances filed as result of the department's initiative in the promulgation of a Smoke Free Policy in all facilities. The department's plan included a two year implementation program to be completed on January 1, 2001. This category had 15 grievances in 2012, an increase from the 5 last year.

The 25.1 Strip Search Code and 25.2 Strip Frisk Code were established in 1994 to monitor strip search and strip frisk grievances. The combined total in these categories is 14 grievances in 2012, a decrease from the 16 last year.

The 25.3 Pat Frisk (Female Inmates) Code was established in 2000 to monitor grievances filed by female inmates in regard to pat frisks. This category had 5 grievances in 2012, an increase from the 2 last year.

### **S-BLOCKS AND SPECIAL HOUSING UNIT (SHU) FACILITIES**

In 1998, the department opened S-Blocks in nine medium security correctional facilities. As expected, the opening of the new units had an impact on the Inmate Grievance Program. In 2012, S-block inmates filed 1,204 grievances, an increase of 100 from the 1,104 filed during the same period last year.

In 1991, Southport, CF opened its SHU, and in August 1999 a second SHU was opened at Upstate, CF. While inmates at Southport, CF are in single cells, inmates at Upstate, CF are in double cells, the same as S-Blocks. Southport, CF had 1,258 grievances filed in 2012, a decrease of 32 from the 1,290 last year, however, the grievance issues tend to be the same as described in the above five codes with the exception of Code 30, Package Room. It is noted that packages received in SHU are limited to only books, periodicals and legal materials, resulting in fewer grievances and different issues. Upstate, CF had 1,505 grievances filed in 2012, a decrease of 136 from the 1,641 last year. The issues consistently involve the inmates' overall dissatisfaction with being transferred from a maximum security facility in keeplock status and placed in a special housing unit. The transfer results in them no longer having certain privileges afforded an inmate in keeplock status, such as personal property and unlimited visits, and raises double celling concerns such as privacy. Issues unique to 'S' Blocks include the PIMS (Progressive Inmate Movement System) levels and extra privileges allowed on the different levels.

### **CENTRAL OFFICE REVIEW COMMITTEE (CORC)**

The Central Office Review Committee (CORC) is the final appellate level of the Inmate Grievance Program. The CORC consists of the Deputy Commissioner and Counsel, Deputy Commissioner for Correctional

Facilities, Deputy Commissioner for Program Services, Deputy Commissioner for Administrative Services and the Deputy Commissioner and Chief Medical Officer, or their designees expressly authorized to act for them. A representative of the Office of Diversity Management attends CORC hearings and has input on grievances alleging discrimination, but does not vote. The CORC functions on behalf of the Commissioner and under his authority. CORC decisions have the effect of directives.

The CORC addressed 4,087 grievance appeals in 2012, 25.3% of the total filed in the period. This is a decrease of 1,637 from the 5,724 grievance appeals responded to last year. The CORC addressed 5,757 grievances in 2010; 6,774 grievances in 2009; 7,512 grievances in 2008; 8,005 grievances in 2007; 7,056 grievance appeals in 2006; 7,880 grievance appeals in 2005; 7,564 in 2004; 7,108 in 2003; and 6,115 in 2002. It is noted that grievance appeals to CORC peaked at 8,005 in 2007 and have been steadily declining since 2005 to a current low of 4,087 in 2012.

The Prison Litigation Reform Act (PLRA) of 1995, which amended 42 U.S.C. Section 1997e(a), requires that inmates must exhaust available administrative remedies before litigating prison conditions. This has been a major factor in the increase in grievance appeals. In addition, there have been two United States Supreme Court decisions that have been a catalyst in this increase. On May 29, 2001, the Court decided in *Booth v. Churner* that even if the administrative remedy does not provide monetary damages, it is still an available remedy. Subsequently on February 26, 2002, the Court in *Porter v. Nussle* decided that exhaustion is required in every situation, regardless of the nature of the inmate's underlying claim.

## **APPENDIX**

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- Semiannual CORC Hearings, Jan. - Jun. 2011-12 (p. 26)
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## **FACILITY STATISTICAL NARRATIVE**

### **ONEIDA HUB**

#### **Camp Georgetown Correctional Facility**

It is noted that the facility was closed in October 2011.

#### **Hale Creek Correctional Facility**

There were 37 grievances filed in 2012, an increase from the 35 last year.

Code 22, Medical, had 12 grievances in 2012, an increase from the 9 last year. Grievances concerned requests for outside consultations, proper medical care and medications.

Code 49, Staff Conduct, had 11 grievances in 2012, a decrease from the 18 last year. Grievances alleged threats, harassment and abuse of authority.

#### **Marcy Correctional Facility**

There were 602 grievances filed in 2012, an increase from the 445 last year. Of these, 238 were filed by inmates housed in the Regional Mental Health Unit, an increase from the 208 last year.

Code 22, Medical, had 156 grievances in 2012, an increase from the 101 last year. Grievances concerned requests for outside consultations, medications, refills, permit items and eyeglasses.

Code 23, Housing-Internal Block Affairs, had 39 grievances in 2012, a decrease from the 47 last year. Grievances concerned denial of meals, housing location, denial of property, inmate movement, mail tampering, dress code, food tampering, cube standards and bathroom policy.

Code 31, Rules & Regulations, had 28 grievances in 2012, an increase from the 18 last year. Grievances concerned smoking on the porch, razor deprivation, night light policy, supplies and meals.

Code 49, Staff Conduct, had 79 grievances in 2012, an increase from the 67 last year. Grievances alleged threats, discrimination, excessive force, verbal and physical abuse.

#### **Mid-State Correctional Facility**

There were 194 grievances filed in 2012, an increase from the 176 last year.

Code 6, Guidance Unit/Counseling, had 8 grievances in 2012, a decrease from the 10 last year. Grievances concerned the Sex Offender Counseling & Treatment Program (SOCTP), requests for transfers and the length of time to be placed into recommended programs.

Code 22, Medical, had 77 grievances in 2012, an increase from the 58 last year. Grievances concerned medical treatment, quality of care, medications and outside consultations.

Code 49, Staff Conduct, had 41 grievances in 2012, an increase from the 31 last year. Grievances alleged racial comments, verbal abuse, harassment, threats, retaliation, improper pat frisks and assault.



### **Mohawk Correctional Facility**

There were 77 grievances filed in 2012, a decrease from the 129 last year. There were 34 grievances filed from Walsh Regional Medical Unit in 2012, a decrease from the 43 last year. The decrease in grievances filed is attributed to the increase in non-calendared contacts. It is noted that there were 457 non-calendared contacts in 2012, an increase from the 235 in 2011.

Code 22, Medical, had 32 grievances in 2012, an increase from the 28 last year. Grievances concerned medical treatment, medications, refusal to provide care, requests to see specialists and diagnostic testing.

Code 23, Housing- Internal Block Affairs, had 1 grievance in 2012, the same as last year. This grievance concerned staff not signing a disbursement form.

Code 49, Staff Conduct, had 8 grievances in 2012, a decrease from the 45 last year. Grievances alleged verbal threats, harassment, retaliation and discrimination. It is noted that the decrease is attributed to grievances that only have clear allegations of a bona-fide case of harassment are now filed in this category.

### **Oneida Correctional Facility**

It is noted that the facility was closed in October 2011.

### **Summit Shock Incarceration Correctional Facility**

It is noted that the facility was closed in October 2011.

## **SULLIVAN HUB**

### **Eastern Correctional Facility**

There were 209 grievances filed in 2012, a decrease from the 276 last year.

Code 22, Medical, had 31 grievances in 2012, an increase from the 30 last year. Grievances concerned examinations, outside specialty recommendations, medications, hearing aids and test results.

Code 25, Search & Seizure/Frisks/Contraband, had 14 grievances in 2012, a decrease from the 20 last year. Grievances concerned cell search procedure, property limits, inappropriate pat frisks and confiscated items.

Code 30, Package Room, had 19 grievances in 2012, an increase from the 17 last year. Grievances concerned denied footwear, food items, radios, musical instruments and reimbursement for shipping.

Code 49, Staff Conduct, had 26 grievances in 2012, a decrease from the 27 last year. Grievances alleged assault, discrimination and retaliation.

### **Otisville Correctional Facility**

There were 94 grievances filed in 2012, a decrease from the 120 last year.

Code 22, Medical, had 23 grievances in 2012, an increase from the 22 last year. Grievances concerned medications, lab work, medical care, program clearance, sick call policy, reasonable accommodations, confidentiality, medical records and requests for specialty care.

Code 30, Package Room, had 14 grievances in 2012, an increase from the 5 last year. Grievances concerned destroyed packages, denial of items and reimbursement.

Code 49, Staff Conduct, had 10 grievances in 2012, a decrease from the 17 last year. Grievances alleged harassment, intimidation and retaliation.

### **Shawangunk Correctional Facility**

There were 354 grievances filed in 2012, a decrease from the 389 last year.

Code 22, Medical, had 96 grievances in 2012, an increase from the 83 last year. It is noted that one inmate filed 23 grievances, 24% of the total number filed. Grievances concerned medications, shy bladder, outside specialty recommendations, medical attention and sick call procedures.

Code 30, Package Room, had 38 grievances in 2012, an increase from the 17 last year. Grievances concerned style and sizes of footwear, beard trimmers, a walkman, watches and food items.

Code 49, Staff Conduct, had 16 grievances in 2012, a decrease from the 49 last year. Grievances alleged harassment, retaliation, discrimination and mail tampering.

### **Sullivan Correctional Facility**

There were 292 grievances filed in 2012, a decrease from the 369 last year.

Code 22, Medical, had 49 grievances in 2012, a decrease from the 70 last year. Grievances concerned medications, improper medical care and referrals to specialists.

Code 23, Housing–Internal Block Affairs, had 26 grievances in 2012, an increase from the 24 last year. Grievances concerned not being released from the cell, denial of recreation, double bunking and cell move procedures.

Code 30, Package Room, had 11 grievances in 2012, a decrease from the 17 last year. Grievances concerned the new restrictions on allowable radios, postage and denial of religious items.

Code 49, Staff Conduct, had 59 grievances in 2012, the same as last year. Grievances alleged threats, retaliation, assault and racial discrimination.

### **Ulster Correctional Facility**

There were 28 grievances filed in 2012, a decrease from the 65 last year.

Code 22, Medical, had 2 grievances in 2012, a decrease from the 5 last year. Grievances concerned requests for treatment.

Code 49, Staff Conduct, had 19 grievances in 2012, a decrease from the 38 last year. Grievances alleged physical abuse, harassment, abusive language, unprofessionalism and threats.

### **Wallkill Correctional Facility**

There were 55 grievances filed in 2012, a decrease from the 68 last year.

Code 22, Medical, had 13 grievances in 2012, an increase from the 6 last year. Grievances concerned proper medical treatment, ear plugs, physical therapy and requests for medical appointments.

Code 23, Housing-Internal Block Affairs, had 1 grievance in 2012, a decrease from the 7 last year. This grievance concerned a cell search.

Code 49, Staff Conduct, had 10 grievances in 2012, a decrease from the 15 last year. Grievances alleged discrimination, harassment and verbal abuse.

### **Woodbourne Correctional Facility**

There were 173 grievances filed in 2012, an increase from the 150 last year.

Code 22, Medical, had 41 grievances in 2012, the same as last year. Grievances concerned the quality of care, outside specialist appointments and medical trip procedures.

Code 23, Housing-Internal Block Affairs, had 7 grievances in 2012, a decrease from the 13 last year. Grievances concerned adequate shower times, dormitory lighting and staff issues.

Code 30, Package Room, had 10 grievances in 2012, an increase from the 5 last year. Grievances concerned denial of items, reimbursement and a returned package.

Code 49, Staff Conduct, had 24 grievances in 2012, an increase from the 22 last year. Grievances alleged harassment, threats, retaliation and discrimination.

## **GREEN HAVEN HUB**

### **Beacon Correctional Facility**

There were 21 grievances filed in 2012, an increase from the 11 last year

Code 29, Inmate Property, had 1 grievance in 2012, a decrease from the 2 last year. This grievance concerned reimbursement for a head wrap.

Code 30, Package Room, had 2 grievances in 2012, an increase from the 0 last year. These grievances alleged missing items and challenged package room processing procedures.

Code 49, Staff Conduct, had 3 grievances in 2012, a decrease from the 6 last year. These grievances alleged harassment and unprofessionalism. It is noted that Code 50 was inadvertently applied for the first 6 months of 2012 to grievances alleging staff misconduct; this has since been corrected and the proper codes applied.

### **Bedford Hills Correctional Facility**

There were 214 grievances filed in 2012, an increase from the 213 last year.

Code 22, Medical, had 25 grievances in 2012, an increase from the 16 last year. Grievances concerned requests for medical care, medication, specialist consultations and timely medical care.

Code 23, Housing-Internal Block Affairs, had 21 grievances in 2012, a decrease from the 42 last year. These grievances concerned showers, confinement to cell, late night policy and privacy curtains.

Code 30, Package Room, had 24 grievances in 2012, the same as last year. These grievances concerned missing items, and denial of shirts and food items.

Code 49, Staff Conduct, had 36 grievances in 2012, an increase from the 27 last year. These grievances alleged profanity, unprofessional conduct and harassment.

### **Downstate Correctional Facility (Cadre)**

There were 21 grievances filed in 2012, a decrease from the 27 last year.

Code 30, Package Room, had 4 grievances in 2012, a decrease from the 6 last year. These grievances concerned denial of shorts and sneakers, disposal options and package room processing procedures.

Code 49, Staff Conduct, had 4 grievances in 2012, a decrease from the 5 last year. These grievances alleged harassment.

### **Downstate Correctional Facility (Reception)**

There were 103 grievances filed in 2012, a decrease from the 115 last year.

Code 23, Housing-Internal Block Affairs, had 7 grievances in 2012, a decrease from the 15 last year. These grievances concerned control of windows, denial of recreation and requests for cell moves.

Code 29, Inmate Property, had 10 grievances in 2012, an increase from the 5 last year. These grievances concerned confiscated glasses, and missing property including cigarettes/tobacco, legal paperwork, religious articles and clothing.

Code 49, Staff Conduct, had 23 grievances in 2012, an increase from the 17 last year. These grievances alleged sexual and verbal harassment, assault, retaliation and use of excessive force.

### **Fishkill Correctional Facility**

There were 493 grievances filed in 2012, an increase from the 311 last year. There were 165 grievances filed from S-Block, an increase from the 117 last year.

Code 22, Medical, had 66 grievances in 2012, an increase from the 58 last year. These grievances concerned inadequate medical care, medications, medical appointments and outside specialist recommendations.

Code 24, Special Housing Units, had 115 grievances in 2012, an increase from the 31 last year. These grievances concerned supplies, meals, mail, general library procedures, property and commissary.

Code 30, Package Room, had 28 grievances in 2012, an increase from the 17 last year. These grievances concerned missing items, processing of packages, and denial of food items, trimmer and tracing paper.

Code 37, Mess Hall, had 29 grievances in 2012, an increase from the 17 last year. These grievances concerned spoiled items, small portions, the Cold Alternative and therapeutic diets, and religious meals.

Code 49, Staff Conduct, had 88 grievances in 2012, an increase from the 54 last year. These grievances alleged assault, discrimination, retaliation and sexual harassment.

### **Green Haven Correctional Facility**

There were 1,047 grievances filed in 2012, an increase from the 848 last year.

Code 22, Medical, had 168 grievances in 2011, an increase from the 138 last year. These grievances concerned the Milburn Decree, courses of treatment, specialty care and managed care.

Code 23, Housing-Internal Block Affairs, had 108 grievances in 2012, an increase from the 76 last year. These grievances concerned denial of recreation, showers/medical showers and callouts.

Code 30, Package Room, had 78 grievances in 2012, an increase from the 66 last year. These grievances concerned the processing of packages, packages given to the wrong inmate, food spoilage and denial of watches, sneakers, food items and cigars.

Code 49, Staff Conduct, had 89 grievances in 2012, an increase from the 85 last year. These grievances alleged harassment, threats, assault and retaliation.

### **Sing Sing Correctional Facility**

There were 657 grievances filed in 2012, a decrease from the 732 last year.

Code 22, Medical, had 145 grievances in 2012, a decrease from the 148 last year. These grievances concerned proper medical treatment, medications, an operable wheelchair, medical testing and hearing aids.

Code 24, Special Housing Units, had 2 grievances in 2012, a decrease from the 13 last year. These grievances concerned requests for a cell location change.

Code 30, Package Room, had 37 grievances in 2012, a decrease from the 58 last year. These grievances concerned reimbursement for shipping costs of a package not received at the facility, missing items and denial of food items and footwear.

Code 49, Staff Conduct, had 73 grievances in 2012, an increase from the 70 last year. These grievances alleged harassment, threats, discrimination and assault.

### **Taconic Correctional Facility**

There were 29 grievances filed in 2012, an increase from the 25 last year.

Code 22, Medical, had 8 grievances in 2012, an increase from the 6 last year. These grievances concerned an appointment being terminated, treatment for a back injury, an allergic reaction to medication and inadequate medical attention.

Code 31, Rules and Regulations, had 6 grievances in 2012, an increase from the 2 last year. These grievances concerned being forced to work days off, not being allowed to work and a permit for special orthopedic shoes.

Code 49, Staff Conduct, had 5 grievances in 2012, an increase from the 4 last year. These grievances alleged assault, false misbehavior reports, verbal abuse and retaliation.

## **GREAT MEADOW HUB**

### **Coxsackie Correctional Facility**

There were 291 grievances filed in 2012, a decrease from the 363 last year.

Code 22, Medical, had 36 grievances in 2012, an increase from the 35 last year. These grievances concerned doctor appointments, specialty care and medication.

Code 23, Housing-Internal Block Affairs, had 16 grievances in 2012, a decrease from the 24 last year. These grievances concerned distribution of razors and cleaning supplies, and maintenance repairs.

Code 30, Package Room, had 30 grievances in 2012, an increase from the 19 last year. These grievances concerned missing items from packages, a change in the distribution of packages and disallowed items.

Code 37, Messhall, had 17 grievances in 2012, a decrease from the 21 last year. These grievances concerned special diet meals, portion sizes, and missing items.

Code 49, Staff Conduct, had 90 grievances in 2012, a decrease from the 129 last year. These grievances alleged false misbehavior reports, assault and unprofessional conduct.

### **Great Meadow Correctional Facility**

There were 873 grievances filed in 2012, a decrease from the 1,197 last year. It is noted that three SHU inmates who accounted for 202 grievances in 2011 were transferred prior to 2012.

Code 22, Medical, had 200 grievances in 2012, an increase from the 195 last year. These grievances concerned medical appointments, medication refills, and medical permits.

Code 23, Housing-Internal Block Affairs, had 79 grievances in 2012, a decrease from the 106 last year. These grievances concerned double-bunk issues, recreation, and showers.

Code 24, Special Housing Units, had 94 grievances in 2012, a decrease from the 116 last year. The grievances concerned laundry procedures, supplies, and housing unit conditions.

Code 30, Package Room, had 58 grievances in 2012, an increase from the 44 last year. These grievances concerned missing and disallowed items, processing of packages and Family Reunion Program packages, postage and product packaging.

Code 49, Staff Conduct, had 90 grievances in 2012, a decrease from the 163 last year. These grievances alleged false misbehavior reports, harassment and improper pat frisks.

### **Greene Correctional Facility**

There were 87 grievances filed in 2012, a decrease from the 89 last year. There were 34 grievances filed from S-Block, an increase from the 26 last year.

Code 22, Medical, had 18 grievances in 2012, an increase from the 17 last year. These grievances concerned denial of care, delayed treatment, medication, and quality of care.

Code 24, Special Housing Units, had 7 grievances in 2012, an increase from the 6 last year. These grievances concerned mail tampering, nail clippers and cell cleaning.

Code 30, Package Room, had 3 grievances in 2012, a decrease from the 11 last year. These grievances concerned missing items and misplaced packages.

Code 49, Staff Conduct, had 27 grievances in 2012, the same as last year. These grievances alleged threats, physical abuse and verbal abuse.

### **Hudson Correctional Facility**

There were 19 grievances filed in 2012, a decrease from the 31 last year.

Code 22, Medical, had 1 grievance in 2012, a decrease from the 2 last year. This grievance concerned medical treatment.

Code 49, Staff Conduct, had 6 grievances in 2012, a decrease from the 7 last year. These grievances alleged verbal abuse and threats.

### **Moriah Shock Incarceration Correctional Facility**

There were 0 grievances filed in 2012, the same as last year.

### **Mt. McGregor Correctional Facility (Medium)**

There were 36 grievances filed in 2012, a decrease from the 41 last year.

Code 22, Medical, had 6 grievances in 2012, a decrease from the 10 last year. These grievances concerned treatment, medication, and eyeglasses.

Code 30, Package Room, had 4 grievances in 2012, an increase from the 3 last year. These grievances concerned packaging issues and missing items.

Code 49, Staff Conduct, had 8 grievances in 2012, a decrease from the 10 last year. These grievances alleged verbal abuse, harassment, false misbehavior reports and threats.

### **Washington Correctional Facility**

There were 64 grievances filed in 2012, an increase from the 38 last year. The increase can be attributed to the influx of new staff, which were not yet familiar with local facility procedures.

Code 22, Medical, had 5 grievances in 2012, a decrease from the 10 last year. These grievances concerned quality of treatment, and requests for specialist consultations and diagnostic testing.

Code 49, Staff Conduct, had 33 grievances in 2012, an increase from the 15 last year. These grievances alleged verbal and sexual harassment, retaliation and property damage.

## **ELMIRA HUB**

### **Auburn Correctional Facility**

There were 1,069 grievances filed in 2012, a decrease from the 1,239 last year.

Code 22, Medical, had 151 grievances in 2012, a decrease from the 163 last year. Grievances concerned access to medical care, lab work, quality of care, medications and requests to see a specialist.

Code 29, Inmate Property, had 80 grievances in 2012, a decrease from the 91 last year. Grievances concerned property lost or damaged during transfers and cell moves, a confiscated ID card, and denial of a keyboard, artwork, razor, photographs, lamp and sneakers.

Code 30, Package Room, had 49 grievances in 2012, an increase from the 46 last year. Grievances concerned missing items and denial of hats, granola bars, a keyboard, dentures and boots.

Code 49, Staff Conduct, had 180 grievances in 2012, a decrease from the 272 last year. Grievances alleged retaliation, threats, requests to contact area supervisors not relayed, denial of privileges, and verbal and physical abuse.

### **Butler ASACTC Correctional Facility**

There were 24 grievances filed in 2012, an increase from the 7 last year.

Code 49, Staff Conduct, had 15 grievances in 2012, an increase from the 5 last year. Grievances alleged verbal abuse, retaliation, threats and food tampering.

### **Cayuga Correctional Facility**

There were 131 grievances filed in 2012, an increase from the 105 last year.

Code 22, Medical, had 22 grievances in 2012, an increase from the 9 last year. Grievances concerned quality of care, requests to see the doctor and medications. It is noted that a new FHSD was hired in 2012, and that there was a change in medication policy.

Code 24, Special Housing Units, had 12 grievances in 2012, the same as last year. Grievances concerned headphones, cell clean up and confiscated legal work.

Code 30, Package Room, had 6 grievances in 2012, an increase from the 2 last year. Grievances concerned disallowed items and food improperly sealed.

Code 49, Staff Conduct, had 31 grievances in 2012, a decrease from the 35 last year. Grievances alleged harassment, racial slurs and verbal abuse.

### **Elmira Correctional Facility**

There were 511 grievances filed in 2012, a decrease from the 654 last year.

Code 3, Correspondence, had 15 grievances in 2012, a decrease from the 23 last year. Grievances concerned delays in processing mail, missing photographs and magazines, the denial of photographs and inmate to inmate correspondence.

Code 22, Medical, had 79 grievances in 2012 a decrease from the 85 last year. Grievances concerned pain medication, delay in care, access to sick call and consultations.

Code 23, Housing-Internal Block Affairs, had 59 grievances in 2012, an increase from the 55 last year. Grievances concerned call-outs, supplies, cell conditions, double bunking, heating and confinement.

Code 24, Special Housing Units, had 31 grievances in 2012, a decrease from the 44 last year. Grievances concerned headphones, deprivation orders, cell shields, access to supplies, 72 hour property, cell searches and maintenance issues.

Code 49, Staff Conduct, had 53 grievances in 2012, a decrease from the 121 last year. Grievances alleged retaliation, verbal abuse, denial of services and supplies, harassment and discrimination. The decrease in grievances filed is attributed to the decrease in misbehavior reports. It is noted that there were 875 misbehavior reports issued in 2012, a decrease from the 921 last year.

### **Five Points Correctional Facility**



There were 607 grievances filed in 2012, a decrease from the 791 last year. Two reasons for the decrease in grievances filed are noted; an inmate that filed eighty-six grievances in 2011 was transferred in January 2012, and when the IGP Supervisor was out on extended leave in June 2012 several grievances were not filed in his absence.

Code 1, Program Committee, had 17 grievances in 2012, a decrease from the 36 last year. Grievances concerned back pay, raises and changes in programs.

Code 22, Medical, had 103 grievances in 2012, a decrease from the 111 last year. Grievances concerned change of providers, requests for a bottom bunk, medication, specialist appointments and denial of or delayed treatment.

Code 24, Special Housing Units, had 8 grievances in 2012, a decrease from the 45 last year. Grievances concerned opening of the recreation pen door, cell items, review of property and the amount of time to shower. The decrease in grievances filed is attributed to the closing of the Special Treatment Program (STP) in 2011, and that the inmate who filed 12 grievances in 2011 has been transferred to another facility.

Code 49, Staff Conduct, had 86 grievances in 2012, a decrease from the 137 last year. Grievances alleged retaliation, harassment, assault, sexual pat frisks, denial of meals and racial slurs. The decrease in grievances filed is due to the overall decrease in grievances at this facility.

### **Monterey Shock Incarceration Correctional Facility**

There were 0 grievances filed in 2012, the same as last year.

### **Southport Correctional Facility**

There were 1,258 grievances filed in 2012, a decrease from the 1,290 last year.

Code 3, Correspondence, had 88 grievances in 2012, a decrease from the 136 last year. Grievances concerned delivery of magazines and newspapers, returned mail, denial of nude photographs, staff reading mail and third party mail.

Code 22, Medical, had 301 grievances in 2012, a decrease from the 327 last year. Grievances concerned specialty care requests, quality of care, medication requests, medical permits, changes in medication, chronic care follow-up, shy bladder and emergency sick call.

Code 23, Housing-Internal Block Affairs, had 88 grievances in 2012, a decrease from the 123 last year. Grievances concerned razor exchange, nail clippers, the book cart, cell temperature, changes in PIMS level, supplies, maintenance issues, cell frisks and access to showers.

Code 49, Staff Conduct, had 159 grievances in 2012, a decrease from the 177 last year. Grievances alleged staff misconduct, retaliation, tampering with food and denial of entitlements.

### **Willard Drug Treatment Campus**

There were 0 grievances filed in 2012, the same as last year.

## **NYC HUB**

### **Arthur Kill Correctional Facility**

It is noted that the facility was closed in December 2011.

### **Bayview Correctional Facility**

There were 50 grievances filed in 2012, an increase from the 40 last year.

Code 22, Medical, had 7 grievances in 2012, a decrease from the 13 last year. Grievances concerned medication, delays in care, a cancelled medical trip, inadequate medical attention and requests to see a specialist.

Code 49, Staff Conduct, had 18 grievances in 2012, an increase from the 14 last year. Grievances alleged harassment, physical abuse, retaliation, negligence, verbal abuse, unprofessionalism and threats.

### **Edgecombe Correctional Facility**

There were 0 grievances filed in 2012, the same as last year.

### **Fulton Correctional Facility**

It is noted that the facility was closed in October 2011.

### **Lincoln Correctional Facility**

There were 0 grievances filed in 2012, the same as last year.

### **Queensboro Correctional Facility**

There were 41 grievances filed in 2012, an increase from the 32 last year.

Code 22, Medical, had 6 grievances in 2012, an increase from the 2 last year. These grievances concerned quality of care, delays in care, requests to see a specialist, and medical permits for sneakers, hearing aids and a double mattress.

Code 49, Staff Conduct, had 24 grievances in 2012, an increase from the 18 last year. Grievances alleged retaliation, harassment, abuse of authority, threats, verbal and physical abuse.

## **CLINTON HUB**

### **Adirondack Correctional Facility**

There were 27 grievances filed in 2012, an increase from the 21 last year.

Code 22, Medical, had 8 grievances in 2012, an increase from the 4 last year. These grievances concerned delays in care, medical procedures, and requests for specialists.

Code 30, Package Room, had 1 grievance in 2012, the same as last year. This grievance concerned missing items.

Code 49, Staff Conduct, had 5 grievances in 2012, an increase from the 4 last year. These grievances alleged verbal and physical abuse.

### **Altona Correctional Facility**

There were 65 grievances filed in 2012, an increase from the 38 last year.

Code 21, Dental, had 4 grievances in 2012, an increase from the 0 last year. These grievances concerned dental care, cleanings and medication.

Code 22, Medical, had 5 grievances in 2012, an increase from the 4 last year. These grievances concerned doctor appointments, treatment and medication.

Code 49, Staff Conduct, had 16 grievances in 2012, an increase from the 11 last year. These grievances alleged racial slurs, threats, verbal abuse and harassment.

### **Bare Hill Correctional Facility**

There were 210 grievances filed in 2012, a decrease from the 240 last year.

Code 21, Dental, had 13 grievances in 2012, an increase from the 10 last year. These grievances concerned fillings, partials, extractions and delays in care.

Code 22, Medical, had 32 grievances in 2012, a decrease from the 43 last year. These grievances concerned delays in care, medical procedures, medication and requests for specialists.

Code 30, Package Room, had 9 grievances in 2012, a decrease from the 15 last year. These grievances concerned lost items, processing of packages and denial of items.

Code 49, Staff Conduct, had 70 grievances in 2012, an increase from the 60 last year. These grievances alleged physical abuse, racial slurs, threats, and verbal abuse.

### **Chateaugay Correctional Facility**

There were 11 grievances filed in 2012, an increase from the 8 last year.

Code 22, Medical, had 1 grievance in 2012, the same as last year. This grievance concerned inadequate medical care.

Code 49, Staff Conduct, had 1 grievance in 2012, a decrease from the 5 last year. This grievance alleged harassment.

### **Clinton Correctional Facility**

There were 677 grievances filed in 2012, an increase from the 636 last year.

Code 22, Medical, had 170 grievances in 2012, the same as last year. These grievances concerned quality of care, delays in care, medical procedures, medication, and specialist requests.

Code 30, Package Room, had 34 grievances in 2012, an increase from the 16 last year. These grievances concerned keyboards, postage, returned packages, processing of packages and disallowed items.

Code 49, Staff Conduct, had 85 grievances in 2012, an increase from the 67 last year. These grievances alleged threats, racial remarks, harassment and discrimination, denial of meals and medication and physical and verbal abuse.

### **Clinton Annex Correctional Facility**

There were 96 grievances filed in 2012, a decrease from the 130 last year.

Code 22, Medical, had 14 grievances in 2012, a decrease from the 21 last year. These grievances concerned quality of care, medication, medical procedures, and requests for specialist consultations.

Code 30, Package Room, had 6 grievances in 2012, an increase from the 3 last year. These grievances concerned missing and denied items

Code 49, Staff Conduct, had 16 grievances in 2012, a decrease from the 26 last year. These grievances alleged physical abuse, threats and verbal abuse.

### **Franklin Correctional Facility**

There were 155 grievances filed in 2012, an increase from the 140 last year.

Code 21, Dental, had 5 grievances in 2012, an increase from the 3 last year. These grievances concerned delays in seeing the dentist and dental care.

Code 22, Medical, had 35 grievances in 2012, an increase from the 30 last year. These grievances concerned prescriptions, quality of care, delays in seeing the facility doctor, medical procedures, reasonable accommodations, and wheelchair repairs.

Code 49, Staff Conduct, had 63 grievances in 2012, an increase from the 46 last year. These grievances alleged threats, racial remarks, sexual harassment, and physical and verbal abuse.

### **Upstate Correctional Facility**

There were 1,533 grievances filed in 2012, a decrease from the 1,680 last year.

Code 3, Correspondence, had 57 grievances in 2012, an increase from the 55 last year. These grievances concerned mail delays, mail being held, mail being opened, missing items, denial of photographs, lost magazines and letters, postage costs, and interpretation of privileged correspondence.

Code 22, Medical, had 343 grievances in 2012, a decrease from the 409 last year. These grievances concerned quality of care, delays in care, outside consultations, permits, timely specialist appointments, medical procedures, medications and special medical requests.

Code 24, Special Housing Units, had 224 grievances in 2012, an increase from the 199 last year. These grievances concerned block procedures, cell clean up, headphones, denial of state issued items, missing property, PIMS level, hygiene items, paper supplies, disbursement forms, single cell requests, and problems with the wall jack.

Code 49, Staff Conduct, had 406 grievances in 2012, a decrease from the 473 last year. These grievances alleged physical abuse, racial slurs, threats, harassment, improper cell searches, and false misbehavior reports.

## **WENDE HUB**

### **Albion Correctional Facility**

There were 92 grievances filed in 2012, an increase from the 63 last year.

Code 22, Medical, had 17 grievances in 2012, an increase from the 11 last year. These grievances concerned access to physicians, treatment, medication, lab results, and bottom bunk permits. The increase can be attributed to a decrease in the number of providers available at the facility, resulting in delays.

Code 30, Package Room, had 16 grievances in 2012, an increase from the 8 last year. These grievances concerned the denial of items such as card games, clothing, make up, shrimp, slippers, yarn and knitting needles and the grace period for packages.

Code 49, Staff Conduct, had 30 grievances in 2012, an increase from the 26 last year. These grievances alleged verbal harassment, profanity, physical abuse and threats. It is noted that one inmate filed 12 of the 30 grievances.

### **Attica Correctional Facility**

There were 716 grievances filed in 2012, the same as last year.

Code 22, Medical, had 122 grievances in 2012, a decrease from the 132 last year. These grievances concerned changes in medications, diagnostic testing, specialist consultations, timeliness of care, and improper care.

Code 23, Housing-Internal Block Affairs, had 27 grievances in 2012, an increase from the 25 last year. These grievances concerned mail distribution/pick up, block moves, alleged denial of recreation and meals and electricity being turned off.

Code 29, Inmate Property, had 26 grievances in 2012, a decrease from the 56 last year. These grievances concerned missing draft bags and televisions. No trend for the decrease is noted.

Code 34, State Issue Items, had 36 grievances in 2012, the same as last year. These grievances concerned the availability of items and the timeliness of receiving them. There is currently one staff member assigned to cover both the state shop and laundry areas at the facility, resulting in delays.

Code 49, Staff Conduct, had 125 grievances in 2012, an increase from the 105 last year. These grievances alleged verbal harassment, assault, and threats. No trend for the increase is noted.

### **Collins Correctional Facility**

There were 460 grievances filed in 2012, an increase from the 407 last year. There were 259 S-Block grievances filed in 2012, a decrease from the 323 last year.

Code 22, Medical, had 113 grievances in 2012, an increase from the 82 last year. These grievances concerned quality of care, delays in care, medical procedures, medication and requests for outside consultations.

Code 24, Special Housing Units, had 29 grievances in 2012, a decrease from the 45 last year. These grievances concerned PIMS privileges, placement in S-Block, release from S-Block, and compensation for being placed in SHU.

Code 30, Package Room, had 13 grievances in 2012, an increase from the 9 last year. These grievances concerned missing packages, S-Block package procedures, sending parole clothing out and issuing incoming packages timely.

Code 49, Staff Conduct, had 15 grievances in 2012, an increase from the 9 last year. These grievances alleged verbal and physical abuse.

### **Gowanda Correctional Facility**

There were 83 grievances filed in 2012, a decrease from the 142 last year. The decrease can be attributed to an increase in the number of informal resolutions.

Code 6, Guidance Unit/Counseling, had 2 grievances in 2012, a decrease from the 7 last year. These grievances concerned retaking programs and information contained in evaluations.

Code 22, Medical, had 8 grievances in 2012, a decrease from the 26 last year. These grievances concerned medications, access to providers, timeliness of care, and specialist recommendations. No trend for the decrease could be identified.

Code 29, Inmate Property, had 1 grievance in 2012, a decrease from the 8 last year. This grievance concerned missing footwear and a coat.

Code 30, Package Room, had 12 grievances in 2012, an increase from the 6 last year. These grievances concerned disallowed items, missing items and damaged packages.

Code 49, Staff Conduct, had 38 grievances in 2012, a decrease from the 52 last year. These grievances alleged threats, verbal abuse, discrimination, retaliation, sexual harassment, and physical abuse.

### **Groveland Correctional Facility**

There were 180 grievances filed in 2012, a decrease from the 193 last year.

Code 22, Medical, had 59 grievances in 2012, an increase from the 51 last year. These grievances concerned medication, access to physicians and specialty clinics, call outs, and medical permits.

Code 30, Package Room, had 21 grievances in 2012, an increase from the 14 last year. These grievances concerned disallowed items, lost property, tax free cigarettes and disposition of disallowed packages.

Code 37, Mess Hall, had 3 grievances in 2012, a decrease from the 9 last year. These grievances concerned portions, food allergies, spoiled food and the portion control chart.

Code 49, Staff Conduct, had 32 grievances in 2012, an increase from the 14 last year. These grievances alleged physical and verbal abuse, threats, retaliation and disclosing confidential information.

### **Lakeview Correctional Facility**

There were 240 grievances filed in 2012, a decrease from the 281 last year. There were 235 S-Block grievances filed in 2012, a decrease from the 276 last year.

Code 22, Medical, had 50 grievances in 2012, the same as last year. These grievances concerned medication, access to physicians, specialty clinics, delays in care and medical treatment.

Code 23, Housing - Internal Block Affairs, had 42 grievances in 2012, a decrease from the 58 last year. These grievances concerned supplies, showers and allegations of improper staff actions.

Code 49, Staff Conduct, had 37 grievances in 2012, a decrease from the 43 last year. These grievances alleged unprofessional behavior, verbal and physical abuse, threats and retaliation.

### **Livingston Correctional Facility**

There were 156 grievances filed in 2012, an increase from the 79 last year.

Code 22, Medical, had 22 grievances in 2012, an increase from the 10 last year. These grievances concerned quality of care, medication, medical procedures and requests for outside consultations. The increase can be attributed to understaffing and the high turnover of medical providers at the facility.

Code 30, Package Room, had 4 grievances in 2012, a decrease from the 5 last year. These grievances concerned mixed tapes, disposition of items and returned packages.

Code 49, Staff Conduct, had 30 grievances in 2012, an increase from the 7 last year. These grievances alleged verbal abuse, threats, physical abuse, intimidation, and retaliation. No trend for the increase is noted.

### **Orleans Correctional Facility**

There were 242 grievances filed in 2012, an increase from the 223 last year. There were 140 S-block grievances filed in 2012, an increase from the 117 last year.

Code 22, Medical, had 38 grievances in 2012, a decrease from the 41 last year. These grievances concerned quality of care, delays in care, medication, and requests for specialized consultations.

Code 24, Special Housing Units, had 29 grievances in 2012, an increase from the 19 last year. These grievances concerned property, supplies, PIMS levels, nail clippers and time cuts.

Code 37, Mess Hall, had 9 grievances in 2012, a decrease from the 16 last year. These grievances concerned CAD meals, staff wearing gloves, salt, spoiled food and the use of bowls for cereal.

Code 49, Staff Conduct, had 20 grievances in 2012, the same as last year. These grievances alleged verbal harassment, threats, discrimination, physical abuse and unprofessional conduct.

### **Rochester Correctional Facility**

There were 3 grievances filed in 2012, a decrease from the 6 last year.

Code 3, Correspondence, had 1 grievance in 2012, an increase from the 0 last year. This grievance concerned mail being returned.

Code 6, Guidance Unit/Counseling, had 1 grievance in 2012, an increase from the 0 last year. This grievance concerned Offender Rehabilitation Coordinators.

Code 22, Medical, had 1 grievance in 2012, an increase from the 0 last year. This grievance concerned medication.

### **Wende Correctional Facility**

There were 776 grievances filed in 2012, a decrease from the 882 last year.

Code 22, Medical, had 153 grievances in 2012, a decrease from the 186 last year. These grievances concerned medications, access to providers and treatment.

Code 23, Housing-Internal Block Affairs, had 63 grievances in 2012, a decrease from the 100 last year. These grievances concerned denial of recreation and meals, shower temperature, laundry, and staff turning off electricity and water.

Code 49, Staff Conduct, had 158 grievances in 2012, an increase from the 94 last year. The grievances alleged retaliation, verbal abuse, threats, assault and discrimination. No trend for the increase is noted.

### **Wyoming Correctional Facility**

There were 128 grievances filed in 2012, a decrease from the 150 last year.

Code 22, Medical, had 32 grievances in 2012, a decrease from the 40 last year. These grievances concerned specialist consultations, access to physicians, medication, and permits.

Code 30, Package Room, had 5 grievances in 2012, the same as last year. These grievances concerned disallowed, missing or damaged items, and postage costs.

Code 49, Staff Conduct, had 15 grievances in 2012, a decrease from the 24 last year. These grievances alleged verbal abuse, threats, retaliation, profanity and harassment.

## **WATERTOWN HUB**

### **Cape Vincent Correctional Facility**

There were 101 grievances filed in 2012, a decrease from the 110 last year.

Code 22, Medical, had 17 grievances in 2012, an increase from the 15 last year. These grievances concerned quality of care, delays in care, outside consultation requests and medications.

Code 30, Package Room, had 10 grievances in 2012, an increase from the 9 last year. These grievances concerned denial of items, supervisor reviews, postage, and disposal options.

Code 49, Staff Conduct, had 27 grievances in 2012, a decrease from the 32 last year. These grievances alleged threats, retaliation, and physical and verbal abuse.

### **Gouverneur Correctional Facility**

There were 264 grievances filed in 2012, a decrease from the 275 last year. There were 122 S-Block grievances filed in 2012, an increase from the 129 last year.

Code 22, Medical, had 37 grievances in 2012, a decrease from the 61 last year. These grievances concerned quality and timeliness of care, requests for specialist consultations, medication and access to sick call. The decrease can be attributed to an increased effort of the Nurse Administrator to resolve issues prior to grievances being filed.

Code 24, Special Housing Units, had 48 grievances in 2012, an increase from the 31 last year. These grievances concerned maintenance issues, radio station programming, and supplies.

Code 30, Package Room, had 18 grievances in 2012, an increase from the 15 last year. These grievances concerned disallowed items and disposal options.

Code 49, Staff Conduct, had 26 grievances in 2012, a decrease from the 50 last year. These grievances alleged verbal harassment, retaliation, discrimination and threats.



### **Ogdensburg Correctional Facility**

There were 7 grievances filed in 2012, a decrease from the 16 last year.

Code 22, Medical, had 1 grievance in 2012, a decrease from the 7 last year. This grievance concerned being dissatisfied with treatment.

Code 49, Staff Conduct, had 0 grievances in 2012, the same as last year.

### **Riverview Correctional Facility**

There were 130 grievances filed in 2012, an increase from the 72 last year.

Code 22, Medical, had 29 grievances in 2012, an increase from the 20 last year. These grievances concerned quality of care, special requests, and medications.

Code 30, Package Room, had 9 grievances in 2012, an increase from the 5 last year. These grievances concerned disallowed items and missing or destroyed items.

Code 49, Staff Conduct, had 32 grievances in 2012, an increase from the 10 last year. These grievances alleged verbal abuse, threats, and racial slurs.

### **Watertown Correctional Facility**

There were 60 grievances filed in 2012, an increase from the 40 last year.

Code 22, Medical, had 17 grievances in 2012, an increase from the 4 last year. These grievances concerned quality of care and medication. No trend for the increase is noted.

Code 30, Package Room, had 7 grievances in 2012, an increase from the 1 last year. These grievances concerned disallowed items.

Code 49, Staff Conduct, had 3 grievances in 2012, the same as last year. These grievances alleged physical abuse, threats and verbal abuse.

SEMIANNUAL CORC HEARINGS 2011-12			
	HEARINGS	HEARINGS	
	2011	2012	PERCENT CHANGE
<b>PROGRAM SERVICES</b>			
1. Program Committee	58	48	-17.2%
2. Incentive Wage Allowance	34	27	-20.6%
3. Correspondence	181	113	-37.6%
4. Phone Home Program	9	2	-77.8%
5. Visiting	47	21	-55.3%
6. Guidance/Counseling	130	95	-26.9%
7. Recreation	64	26	-59.4%
8. Adult Basic Education	7	3	-57.1%
9. GED	14	5	-64.3%
10. College Programs	3	1	-66.7%
11. Vocational Programs	7	4	-42.9%
12. Work Assignments	15	20	33.3%
13. Hobby Shop/ Arts & Crafts	0	0	0.0%
14. Volunteer Services	0	0	0.0%
15. Special Events/ Inmate Organizations	5	11	120.0%
16. Religion	138	96	-30.4%
17. Family Reunion	9	12	33.3%
18. Media Review	11	17	54.5%
19. Library	18	11	-38.9%
20. ASAT	34	21	-38.2%
<b>HEALTH SERVICES</b>			
21. Dental	74	46	-37.8%
22. Medical	1,215	856	-29.5%
22.1 HIPAA(Med records, Disclosures, etc.)	27	10	-63.0%
<b>FACILITY OPERATIONS</b>			
23. Housing-Internal Block Affairs	257	172	-33.1%
23.1 Smoke Free policy	4	4	0.0%
24. Special Housing Unit	261	211	-19.2%
25. Search & Seizure/Frisks/Contraband	57	40	-29.8%
25.1 Strip Search	2	1	-50.0%
25.2 Strip Frisk	8	5	-37.5%
25.3 Pat Frisk (Female Inmates)	0	1	0.0%
26. Keeplock Policy & Procedure	7	4	-42.9%
27. Tier I and II Policy & Procedure	26	28	7.7%
28. Tier III Policy & Procedure	65	52	-20.0%
29. Inmate Property	125	86	-31.2%
30. Package Room- #4911	126	108	-14.3%
31. Rules & Regulations	82	79	-3.7%
<b>ADMINISTRATIVE SERVICES</b>			
32. Industry	4	3	-25.0%
33. Personal Property Claims- #2733	21	34	61.9%
34. State Issue- #3081 Clothing #4009 Hygiene Items	47	32	-31.9%
35. Commissary	33	19	-42.4%
36. Inmate Accounts	84	64	-23.8%
37. Mess Hall	177	128	-27.7%
38. Laundry	12	9	-25.0%
39. Facility Maintenance	59	26	-55.9%
<b>COUNSEL</b>			
40. Law Library	177	96	-45.8%
41. Legal Mail	57	42	-26.3%
42. Inmate Rights- Access/Courts/Counsel/Notary/etc.	107	90	-15.9%
43. Mandatory Court Surcharge	2	5	150.0%
<b>EXECUTIVE DIRECTION</b>			
44. Inmate Grievance	224	113	-49.6%
45. Temporary Release	6	3	-50.0%
46. Inter-Facility Transfers	35	18	-48.6%
47. Grooming Standards	13	2	-84.6%
48. Inmate Liaison Committee	9	3	-66.7%
49. Staff Conduct	1,430	1,090	-23.8%
50. Miscellaneous	107	74	-30.8%
<b>TOTAL</b>	<b>5,724</b>	<b>4,087</b>	<b>-28.6%</b>

<b>SEMIANNUAL CODE PERCENT CHANGE 2011-12</b>			
	<b>2011</b>	<b>2012</b>	<b>Percent Change</b>
<b>PROGRAM SERVICES</b>			
1. Program Committee	282	292	3.5%
2. Incentive Wage Allowance	181	184	1.7%
3. Correspondence	583	500	-14.2%
4. Phone Home Program	40	16	-60.0%
5. Visiting	119	114	-4.2%
6. Guidance/Counseling	432	398	-7.9%
7. Recreation	140	113	-19.3%
8. Adult Basic Education	33	31	-6.1%
9. GED	45	33	-26.7%
10. College Programs	2	0	-100.0%
11. Vocational Programs	26	23	-11.5%
12. Work Assignments	77	66	-14.3%
13. Hobby Shop/ Arts & Crafts	5	6	20.0%
14. Volunteer Services	3	0	-100.0%
15. Special Events/ Inmate Organizations	50	50	0.0%
16. Religion	295	264	-10.5%
17. Family Reunion	42	59	40.5%
18. Media Review	76	104	36.8%
19. Library	62	44	-29.0%
20. ASAT	119	103	-13.4%
<b>HEALTH SERVICES</b>			
21. Dental	284	282	-0.7%
22. Medical	3,358	3,221	-4.1%
22.1 HIPAA(Med records, Disclosures, etc.)	81	82	1.2%
<b>FACILITY OPERATIONS</b>			
23. Housing-Internal Block Affairs	1,091	923	-15.4%
23.1 Smoke Free policy	5	15	200.0%
24. Special Housing Unit	821	872	6.2%
25. Search & Seizure/Frisky/Contraband	215	159	-26.0%
25.1 Strip Search	13	4	-69.2%
25.2 Strip Frisk	3	10	233.3%
25.3 Pat Frisk (Female Inmates)	2	5	150.0%
26. Keeplock Policy & Procedure	54	34	-37.0%
27. Tier I and II Policy & Procedure	107	116	8.4%
28. Tier III Policy & Procedure	234	209	-10.7%
29. Inmate Property	601	517	-14.0%
30. Package Room- #4911	646	734	13.6%
31. Rules & Regulations	358	277	-22.6%
<b>ADMINISTRATIVE SERVICES</b>			
32. Industry	13	30	130.8%
33. Personal Property Claims- #2733	200	224	12.0%
34. State Issue- #3081 Clothing #4009 Hygiene Items	285	291	2.1%
35. Commissary	203	201	-1.0%
36. Inmate Accounts	421	383	-9.0%
37. Mess Hall	605	579	-4.3%
38. Laundry	68	43	-36.8%
39. Facility Maintenance	222	239	7.7%
<b>COUNSEL</b>			
40. Law Library	393	383	-2.5%
41. Legal Mail	161	142	-11.8%
42. Inmate Rights- Access/Courts/Counsel/Notary/etc.	340	323	-5.0%
43. Mandatory Court Surcharge	15	17	13.3%
<b>EXECUTIVE DIRECTION</b>			
44. Inmate Grievance	385	288	-25.2%
45. Temporary Release	12	10	-16.7%
46. Inter-Facility Transfers	109	70	-35.8%
47. Grooming Standards	40	25	-37.5%
48. Inmate Liaison Committee	20	31	55.0%
49. Staff Conduct	3,032	2,694	-11.1%
50. Miscellaneous	377	340	-9.8%
<b>TOTAL</b>	<b>17,386</b>	<b>16,173</b>	<b>-7.0%</b>

<b>MOST GRIEVED AREAS BY % FILED FROM 2004 -2011</b>								
<b>CODE</b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>
49- Staff Conduct	18.29%	18.10%	18.60%	18.80%	18.10%	19.30%	19.60%	19.30%
22- Medical	16.69%	16.50%	15.30%	16.90%	16.60%	17.50%	16.90%	17.40%
23- Housing-Internal Block Affairs	8.00%	7.50%	6.70%	6.70%	5.90%	6.10%	5.80%	6.30%
30- Package Room- #4911	4.55%	4.60%	5.30%	4.40%	5.30%	4.30%	4.60%	4.70%
24- Special Housing Unit	3.39%	4.00%	4.40%	3.80%	4.10%	3.60%	4.40%	3.70%

## ONEIDA HUB

	Hale Creek	Marcy	Mid State	Mohawk
<b>PROGRAM SERVICES</b>				
1. Program Committee	1	20	0	1
2. Incentive Wage Allowance	0	15	3	0
3. Correspondence	0	13	4	2
4. Phone Home Program	0	0	0	0
5. Visiting	0	2	0	3
6. Guidance Unit/Counseling	0	24	8	3
7. Recreation (Yard, Radio, etc.)	0	1	1	4
8. Adult Basic Education	0	1	0	0
9. GED-College Programs	0	2	1	1
10. L.A.P. Language Assistance Programs	0	0	0	0
11. Vocational Programs	0	1	0	0
12. Work Assignments	0	3	0	0
13. Hobby Shop/Arts & Crafts	0	0	0	0
14. Volunteer Services	0	0	0	0
15. Special Events/Inmate Org.	0	1	0	0
16. Religion	0	5	2	0
17. Family Reunion Program	0	2	0	0
18. Media Review	0	3	0	0
19. General Library	0	3	2	0
20. ASAT	3	13	6	2
<b>HEALTH SERVICES</b>				
21. Dental	2	4	4	0
22. Medical	12	156	77	32
22.1 HIPAA	0	0	0	1
<b>FACILITY OPERATIONS</b>				
23. Housing/Internal Block	0	39	12	1
23.1 Smoking Policy	0	0	0	0
24. Special Housing Units	0	9	6	0
25. Search & Seizure/Contraband	0	8	0	0
25.1. Strip Search	0	0	0	0
25.2. Strip Frisk	0	0	0	0
25.3. Strip Frisk (Female Inmate)	0	0	0	0
26. Keeplock Policy & Procedure	0	2	0	1
27. Tier I and II P & P	0	4	0	0
28. Tier III Policy & Procedure	0	6	1	1
29. Inmate Property	0	1	0	1
30. Package Room - #4911	1	16	2	4
31. Rules & Regulations	2	28	0	3
<b>ADMINISTRATIVE SERVICES</b>				
32. Industry	0	0	0	0
33. Property Claims - #2733	0	5	4	1
34. State Issue - Dir. #3081, #4009.	0	12	3	0
35. Commissary	0	4	0	0
36. Inmate Accounts	0	15	2	0
37. Mess Hall	5	19	4	1
38. Laundry	0	0	0	0
39. Facility Maintenance	0	8	0	2
<b>COUNSEL</b>				
40. Law Library	0	8	4	1
41. Legal Mail	0	5	0	0
42. Inmate Rights - Courts/Notary/etc.	0	17	0	1
43. Mandatory Court Surcharge	0	0	1	0
<b>EXECUTIVE DIRECTION</b>				
44. Inmate Grievance Program	0	10	1	1
45. Temporary Release Committee	0	0	0	0
46. Inter-Facility Transfers	0	0	0	1
47. Grooming Standards	0	0	0	1
48. Inmate Liaison Committee	0	0	0	0
49. Staff Conduct	11	79	41	8
50. Miscellaneous	0	38	5	0
<b>TOTALS</b>	<b>37</b>	<b>602</b>	<b>194</b>	<b>77</b>

## SULLIVAN HUB

	Eastern	Mid-Orange	Otisville	Shawangunk	Sullivan	Ulster	Walkkill	Woodbourne
<b>PROGRAM SERVICES</b>								
1. Program Committee	13	0	4	4	6	0	1	4
2. Incentive Wage Allowance	4	0	5	5	5	0	2	5
3. Correspondence	11	0	2	4	2	0	1	4
4. Phone Home Program	0	0	0	4	0	0	0	1
5. Visiting	6	0	0	4	7	0	0	1
6. Guidance Unit/Counseling	2	0	5	4	10	1	5	6
7. Recreation (Yard, Radio, etc.)	0	0	1	0	5	0	0	0
8. Adult Basic Education	0	0	0	1	1	0	0	0
9. GED-College Programs	0	0	0	0	0	0	1	2
10. L.A.P. Language Assistance Program	0	0	0	0	0	0	0	0
11. Vocational Programs	0	0	1	0	1	0	1	1
12. Work Assignments	0	0	2	3	2	0	3	1
13. Hobby Shop/Arts & Crafts	0	0	0	2	0	0	0	0
14. Volunteer Services	0	0	0	0	0	0	0	0
15. Special Events/Inmate Org.	4	0	0	5	2	0	0	2
16. Religion	5	0	1	3	5	0	0	2
17. Family Reunion Program	4	0	0	1	1	0	0	1
18. Media Review	0	0	0	7	1	0	0	4
19. General Library	1	0	0	1	0	0	0	0
20. ASAT	1	0	0	1	0	0	0	0
<b>HEALTH SERVICES</b>								
21. Dental	0	0	0	1	1	0	0	0
22. Medical	31	0	23	96	49	2	13	41
22A. HIPAA	1	0	1	0	0	0	0	1
<b>FACILITY OPERATIONS</b>								
23. Housing/Internal Block	9	0	1	19	26	1	1	7
23A. Smoking Policy	0	0	0	0	1	0	0	0
24. Special Housing Units	7	0	0	13	2	0	0	2
25. Search & Seizure/Contraband	14	0	2	6	4	0	1	1
25.1. Strip Search	0	0	0	0	0	0	0	0
25.2. Strip Frisk	0	0	0	0	0	0	0	0
25.3. Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0
26. Keeplock Policy & Procedure	0	0	0	0	1	0	0	1
27. Tier I and II P & P	6	0	0	3	4	0	2	0
28. Tier III Policy & Procedure	11	0	0	2	1	0	0	0
29. Inmate Property	5	0	4	7	10	0	0	2
30. Package Room - #4911	19	0	14	38	11	1	3	10
31. Rules & Regulations	11	0	0	31	15	0	1	3
<b>ADMINISTRATIVE SERVICES</b>								
32. Industry	0	0	0	0	0	0	0	0
33. Property Claims - #2733	1	0	0	5	0	0	0	0
34. State Issue - Dir. #3081, #4009.	0	0	2	3	0	0	1	0
35. Commissary	0	0	1	6	3	1	1	2
36. Inmate Accounts	2	0	1	13	5	1	0	0
37. Mess Hall	3	0	4	6	7	0	0	7
38. Laundry	0	0	0	2	2	0	2	0
39. Facility Maintenance	1	0	1	8	8	0	0	0
<b>COUNSEL</b>								
40. Law Library	2	0	0	9	5	0	0	3
41. Legal Mail	1	0	2	4	4	0	0	1
42. Inmate Rights - Courts/Notary/etc.	6	0	1	8	2	0	3	27
43. Mandatory Court Surcharge	0	0	0	0	0	1	0	0
<b>EXECUTIVE DIRECTION</b>								
44. Inmate Grievance Program	1	0	1	3	8	0	0	1
45. Temporary Release Committee	0	0	0	0	0	0	0	2
46. Inter-Facility Transfers	1	0	0	1	2	0	1	1
47. Grooming Standards	0	0	0	1	1	0	0	0
48. Inmate Liaison Committee	0	0	0	3	1	0	2	0
49. Staff Conduct	26	0	10	16	59	19	10	24
50. Miscellaneous	0	0	5	1	12	1	0	3
<b>TOTALS</b>	<b>209</b>	<b>0</b>	<b>94</b>	<b>354</b>	<b>292</b>	<b>28</b>	<b>55</b>	<b>173</b>

## GREEN HAVEN HUB

	Beacon	Bedford Hills	Downstate	Downst Rec	Fishkill	Green Haven	Sing Sing	Taconic
<b>PROGRAM SERVICES</b>								
1. Program Committee	0	5	1	0	8	23	19	0
2. Incentive Wage Allowance	0	3	0	0	1	32	4	1
3. Correspondence	0	4	0	4	8	26	14	1
4. Phone Home Program	0	0	0	0	0	0	2	0
5. Visiting	0	2	1	1	0	7	8	0
6. Guidance Unit/Counseling	0	0	1	2	7	52	14	0
7. Recreation (Yard, Radio, etc.)	2	6	0	2	4	6	5	0
8. Adult Basic Education	0	1	0	0	0	1	0	0
9. GED/College Programs	0	0	0	0	0	1	2	0
10. L.A.P. Language Assistance Program	0	0	0	0	0	0	0	0
11. Vocational Programs	0	2	0	0	1	0	0	0
12. Work Assignments	2	4	1	0	0	0	10	0
13. Hobby Shop/Arts & Crafts	0	0	0	0	0	1	0	0
14. Volunteer Services	0	0	0	0	0	0	0	0
15. Special Events/Inmate Org.	0	0	0	0	1	3	5	0
16. Religion	0	5	0	1	4	13	11	1
17. Family Reunion Program	0	1	0	0	0	17	10	0
18. Media Review	0	0	0	0	4	8	2	0
19. General Library	0	0	0	0	0	4	3	0
20. ASAT	0	3	0	0	0	8	2	0
<b>HEALTH SERVICES</b>								
21. Dental	0	0	0	1	5	9	23	0
22. Medical	0	25	4	18	66	168	145	8
23. HIPAA	0	0	1	0	2	1	0	0
<b>FACILITY OPERATIONS</b>								
24. Housing/Internal Block	1	21	2	7	13	108	76	2
23.1 Smoking Policy	0	1	0	0	0	0	0	0
24. Special Housing Units	0	5	0	1	115	69	2	0
25. Search & Seizure/Contraband	0	4	0	2	7	8	21	0
25.1. Strip Search	0	0	0	0	1	0	1	0
25.2. Strip Frisk	0	0	0	0	0	3	1	0
25.3. Strip Frisk (Female Inmate)	0	4	0	0	0	0	0	0
26. Keeplock Policy & Procedure	0	3	0	0	2	0	0	1
27. Tier I and II P & P	0	1	0	0	1	4	4	0
28. Tier III Policy & Procedure	0	0	0	2	3	18	4	0
29. Inmate Property	1	1	1	10	12	20	30	0
30. Package Room - #4911	2	24	4	1	28	78	37	2
31. Rules & Regulations	0	18	0	2	5	0	20	6
<b>ADMINISTRATIVE SERVICES</b>								
32. Industry	0	2	0	0	1	11	0	0
33. Property Claims - #2733	0	2	0	0	2	7	4	0
34. State Issue - Dir. #3081, #4009.	0	0	0	0	7	39	7	0
35. Commissary	0	5	0	0	2	26	10	0
36. Inmate Accounts	0	2	0	4	10	50	21	0
37. Mess Hall	0	1	1	10	29	28	18	0
38. Laundry	0	1	0	0	3	0	2	0
39. Facility Maintenance	0	10	0	0	12	18	2	1
<b>COUNSEL</b>								
40. Law Library	1	2	0	0	7	18	8	0
41. Legal Mail	0	1	0	1	4	8	8	0
42. Inmate Rights - Courts/Notary/etc.	0	3	0	2	10	42	2	0
43. Mandatory Court Surcharge	0	0	0	0	1	0	2	0
<b>EXECUTIVE DIRECTION</b>								
44. Inmate Grievance Program	0	3	0	1	12	18	4	0
45. Temporary Release Committee	0	0	0	0	1	0	0	1
46. Inter-Facility Transfers	0	0	0	0	0	0	5	0
47. Grooming Standards	0	0	0	0	1	0	0	0
48. Inmate Liaison Committee	0	2	0	0	0	2	6	0
49. Staff Conduct	3	36	4	23	88	89	73	5
50. Miscellaneous	9	1	0	8	5	3	10	0
<b>TOTALS</b>	<b>21</b>	<b>214</b>	<b>21</b>	<b>103</b>	<b>493</b>	<b>1,047</b>	<b>657</b>	<b>29</b>

## GREAT MEADOW HUB

	Coxsackie	Great Meadow	Greene	Hudson	Moriah	McGregor Med	Washington
<b>PROGRAM SERVICES</b>							
1. Program Committee	2	44	1	0	0	0	1
2. Incentive Wage Allowance	0	26	0	0	0	0	0
3. Correspondence	4	19	7	0	0	2	3
4. Phone Home Program	0	0	0	0	0	0	0
5. Visiting	4	2	1	0	0	0	0
6. Guidance Unit/Counseling	7	17	0	0	0	0	1
7. Recreation (Yard, Radio, etc.)	8	6	1	1	0	0	1
8. Adult Basic Education	3	1	0	0	0	1	0
9. GED/College Programs	0	5	0	0	0	1	0
10. L.A.P. Language Assistance Program	0	0	0	0	0	1	0
11. Vocational Programs	0	0	0	0	0	0	0
12. Work Assignments	0	1	0	0	0	1	1
13. Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0
14. Volunteer Services	0	0	0	0	0	0	0
15. Special Events/Inmate Org.	0	1	0	1	0	0	1
16. Religion	7	13	2	1	0	1	2
17. Family Reunion Program	0	3	0	0	0	0	0
18. Media Review	1	0	5	0	0	0	0
19. General Library	1	3	0	0	0	0	0
20. ASAT	2	12	0	0	0	0	0
<b>HEALTH SERVICES</b>							
21. Dental	1	7	0	0	0	0	0
22. Medical	36	200	18	1	0	6	5
23. HIPAA	0	0	1	0	0	0	0
<b>FACILITY OPERATIONS</b>							
24. Housing/Internal Block	16	79	0	0	0	1	4
23.1 Smoking Policy	0	0	0	1	0	0	0
24. Special Housing Units	0	94	7	0	0	0	0
25. Search & Seizure/Contraband	0	7	0	0	0	2	0
25.1. Strip Search	0	0	0	0	0	0	0
25.2. Strip Frisk	0	0	0	0	0	0	0
25.3. Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26. Keeplock Policy & Procedure	0	1	0	0	0	0	0
27. Tier I and II P & P	2	1	0	0	0	0	0
28. Tier III Policy & Procedure	3	1	0	0	0	0	0
29. Inmate Property	12	5	0	0	0	0	0
30. Package Room - #4911	30	58	3	1	0	4	0
31. Rules & Regulations	6	0	3	0	0	1	1
<b>ADMINISTRATIVE SERVICES</b>							
32. Industry	0	2	1	0	0	0	0
33. Property Claims - #2733	2	11	0	0	0	0	1
34. State Issue - Dir. #3081, #4009.	1	4	0	1	0	0	0
35. Commissary	4	8	4	0	0	1	0
36. Inmate Accounts	3	28	1	0	0	1	1
37. Mess Hall	17	34	0	2	0	0	3
38. Laundry	3	7	0	0	0	0	0
39. Facility Maintenance	2	8	0	4	0	0	0
<b>COUNSEL</b>							
40. Law Library	14	12	0	0	0	0	1
41. Legal Mail	0	1	1	0	0	0	0
42. Inmate Rights - Courts/Notary/etc.	6	6	2	0	0	0	0
43. Mandatory Court Surcharge	0	0	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>							
44. Inmate Grievance Program	0	10	0	0	0	2	1
45. Temporary Release Committee	0	0	0	0	0	0	0
46. Inter-Facility Transfers	2	1	1	0	0	1	0
47. Grooming Standards	2	0	1	0	0	0	0
48. Inmate Liaison Committee	0	0	0	0	0	0	0
49. Staff Conduct	90	90	27	6	0	8	33
50. Miscellaneous	0	45	0	0	0	2	4
<b>TOTALS</b>	<b>291</b>	<b>873</b>	<b>87</b>	<b>19</b>	<b>0</b>	<b>36</b>	<b>64</b>



## ELMIRA HUB

	Auburn	Butler	Cayuga	Elmira	Five Points	Monterey	Southport	Willard
<b>PROGRAM SERVICES</b>								
1. Program Committee	29	2	2	10	17	0	0	0
2. Incentive Wage Allowance	0	0	0	4	0	0	4	0
3. Correspondence	26	0	4	15	23	0	88	0
4. Phone Home Program	4	0	0	0	0	0	0	0
5. Visiting	3	2	0	5	8	0	2	0
6. Guidance Unit/Counseling	34	0	1	13	10	0	22	0
7. Recreation (Yard, Radio, etc.)	5	1	0	8	6	0	11	0
8. Adult Basic Education	2	0	1	1	1	0	3	0
9. GED/College Programs	3	0	0	0	0	0	1	0
10. L.A.P. Language Assistance Program	0	0	0	0	0	0	0	0
11. Vocational Programs	2	0	2	3	0	0	0	0
12. Work Assignments	7	0	0	1	0	0	0	0
13. Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0	0
14. Volunteer Services	0	0	0	0	0	0	0	0
15. Special Events/Inmate Org.	8	0	0	1	1	0	0	0
16. Religion	13	0	1	4	20	0	19	0
17. Family Reunion Program	1	0	0	3	0	0	0	0
18. Media Review	11	0	4	8	1	0	2	0
19. General Library	3	0	2	2	2	0	2	0
20. ASAT	0	1	1	7	5	0	0	0
<b>HEALTH SERVICES</b>								
21. Dental	4	1	0	35	8	0	28	0
22. Medical	151	1	22	79	103	0	301	0
23. HIPAA	7	0	0	2	2	0	10	0
<b>FACILITY OPERATIONS</b>								
24. Housing/Internal Block	36	0	1	59	38	0	88	0
23.1 Smoking Policy	1	0	0	0	0	0	1	0
24. Special Housing Units	48	0	12	31	8	0	11	0
25. Search & Seizure/Contraband	10	0	0	2	8	0	0	0
25.1. Strip Search	2	0	0	0	0	0	0	0
25.2. Strip Frisk	4	0	0	0	1	0	0	0
25.3. Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0
26. Keeplock Policy & Procedure	11	0	0	0	6	0	1	0
27. Tier I and II P & P	9	0	4	3	11	0	2	0
28. Tier III Policy & Procedure	12	0	4	3	16	0	16	0
29. Inmate Property	80	0	0	21	6	0	91	0
30. Package Room - #4911	49	1	6	21	17	0	27	0
31. Rules & Regulations	43	0	0	0	19	0	8	0
<b>ADMINISTRATIVE SERVICES</b>								
32. Industry	5	0	0	0	0	0	0	0
33. Property Claims - #2733	28	0	20	6	26	0	20	0
34. State Issue - Dir. #3081, #4009.	23	0	0	4	9	0	19	0
35. Commissary	8	0	1	7	13	0	5	0
36. Inmate Accounts	22	0	0	13	12	0	40	0
37. Mess Hall	45	0	2	45	16	0	50	0
38. Laundry	4	0	0	1	0	0	6	0
39. Facility Maintenance	42	0	0	2	6	0	45	0
<b>COUNSEL</b>								
40. Law Library	30	0	2	22	19	0	55	0
41. Legal Mail	16	0	0	1	8	0	34	0
42. Inmate Rights - Courts/Notary/etc.	30	0	0	8	28	0	8	0
43. Mandatory Court Surcharge	0	0	0	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>								
44. Inmate Grievance Program	17	0	3	4	19	0	41	0
45. Temporary Release Committee	0	0	0	0	1	0	0	0
46. Inter-Facility Transfers	1	0	0	1	7	0	1	0
47. Grooming Standards	0	0	0	0	1	0	0	0
48. Inmate Liaison Committee	0	0	0	0	4	0	0	0
49. Staff Conduct	180	15	31	53	86	0	159	0
50. Miscellaneous	0	0	5	3	15	0	37	0
<b>TOTALS</b>	<b>1,069</b>	<b>24</b>	<b>131</b>	<b>511</b>	<b>607</b>	<b>0</b>	<b>1,258</b>	<b>0</b>

## CLINTON HUB

	Adirondack	Altona	Bare Hill	Chateaugay	Clinton	Clinton Annex	Franklin	Upstate
<b>PROGRAM SERVICES</b>	0	3	0	0	1	5	0	1
1. Program Committee	2	2	3	0	8	3	0	1
2. Incentive Wage Allowance	0	1	5	0	29	3	0	57
3. Correspondence	0	2	0	0	0	1	2	0
4. Phone Home Program	0	0	1	0	4	0	1	8
5. Visiting	0	2	2	1	13	0	4	10
6. Guidance Unit/Counseling	0	0	0	0	3	2	0	5
7. Recreation (Yard, Radio, etc.)	0	0	1	0	1	0	0	2
8. Adult Basic Education	0	0	0	0	2	0	0	1
9. GED/College Programs	0	0	1	0	0	0	1	0
10. L.A.P. Language Assistance Program	0	1	0	0	1	1	0	0
11. Vocational Programs	1	1	2	0	5	4	1	0
12. Work Assignments	0	0	0	0	0	0	0	0
13. Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0	0
14. Volunteer Services	0	0	2	0	2	0	0	0
15. Special Events/Inmate Org.	1	0	5	2	22	3	6	5
16. Religion	0	0	0	0	4	0	0	0
17. Family Reunion Program	0	0	1	0	9	0	0	13
18. Media Review	0	0	0	0	2	0	0	3
19. General Library	1	0	3	0	5	0	0	2
20. ASAT								
<b>HEALTH SERVICES</b>	0	4	13	0	20	2	5	29
21. Dental	8	5	32	1	170	14	35	343
22. Medical	0	1	1	0	2	1	0	28
23. HIPAA								
<b>FACILITY OPERATIONS</b>	0	5	2	0	16	6	8	1
24. Housing/Internal Block	0	0	0	0	0	0	0	0
23.1 Smoking Policy	0	0	0	0	34	0	0	224
24. Special Housing Units	0	0	0	0	6	2	2	0
25. Search & Seizure/Contraband	0	0	0	0	0	0	0	0
25.1. Strip Search	0	0	0	0	0	0	0	2
25.2. Strip Frisk	0	0	0	0	0	0	0	0
25.3. Strip Frisk (Female Inmate)	0	0	0	0	0	1	0	0
26. Keeplock Policy & Procedure	0	5	1	0	8	4	1	0
27. Tier I and II P & P	0	0	1	0	17	2	1	27
28. Tier III Policy & Procedure	0	0	2	0	21	4	1	34
29. Inmate Property	1	1	9	0	34	6	4	15
30. Package Room - #4911	0	3	1	0	1	2	0	0
31. Rules & Regulations								
<b>ADMINISTRATIVE SERVICES</b>	0	0	0	0	3	0	4	0
32. Industry	0	0	0	0	7	0	0	13
33. Property Claims - #2733	1	1	3	0	4	0	0	24
34. State Issue - Dir. #3081, #4009.	1	0	7	0	9	1	1	5
35. Commissary	1	1	10	0	22	1	2	27
36. Inmate Accounts	0	1	0	0	15	3	4	50
37. Mess Hall	0	0	0	0	0	0	0	2
38. Laundry	0	0	3	0	3	0	0	6
39. Facility Maintenance								
<b>COUNSEL</b>	1	3	9	0	19	2	3	62
40. Law Library	1	1	2	3	5	0	0	9
41. Legal Mail	0	0	9	0	12	2	0	24
42. Inmate Rights - Courts/Notary/etc.	0	0	0	0	2	0	0	1
43. Mandatory Court Surcharge								
<b>EXECUTIVE DIRECTION</b>	0	3	3	0	26	0	0	35
44. Inmate Grievance Program	0	0	0	0	0	1	1	0
45. Temporary Release Committee	0	0	3	1	10	1	4	3
46. Inter-Facility Transfers	0	0	2	0	1	1	0	1
47. Grooming Standards	0	0	0	0	0	0	0	0
48. Inmate Liaison Committee	5	16	70	1	85	16	63	406
49. Staff Conduct	3	3	1	2	14	2	1	54
50. Miscellaneous								
<b>TOTALS</b>	27	65	210	11	677	96	155	1,533

## NEW YORK CITY HUB

	Arthurkill	Bayview	Edgecombe	Lincoln	Queensboro
<b>PROGRAM SERVICES</b>					
1. Program Committee	0	1	0	0	0
2. Incentive Wage Allowance	0	1	0	0	0
3. Correspondence	0	0	0	0	1
4. Phone Home Program	0	0	0	0	0
5. Visiting	0	1	0	0	1
6. Guidance Unit/Counseling	0	2	0	0	0
7. Recreation (Yard, Radio, etc.)	0	1	0	0	0
8. Adult Basic Education	0	0	0	0	0
9. GED/College Programs	0	1	0	0	0
10. L.A.P. Language Assistance Program	0	0	0	0	0
11. Vocational Programs	0	0	0	0	0
12. Work Assignments	0	0	0	0	0
13. Hobby Shop/Arts & Crafts	0	0	0	0	0
14. Volunteer Services	0	0	0	0	0
15. Special Events/Inmate Org.	0	0	0	0	0
16. Religion	0	2	0	0	0
17. Family Reunion Program	0	0	0	0	0
18. Media Review	0	0	0	0	0
19. General Library	0	0	0	0	1
20. ASAT	0	0	0	0	0
<b>HEALTH SERVICES</b>					
21. Dental	0	1	0	0	0
22. Medical	0	7	0	0	6
23. HIPAA	0	0	0	0	0
<b>FACILITY OPERATIONS</b>					
24. Housing/Internal Block	0	2	0	0	1
23.1 Smoking Policy	0	0	0	0	0
24. Special Housing Units	0	0	0	0	0
25. Search & Seizure/Contraband	0	0	0	0	0
25.1. Strip Search	0	0	0	0	0
25.2. Strip Frisk	0	0	0	0	0
25.3. Strip Frisk (Female Inmate)	0	1	0	0	0
26. Keyplock Policy & Procedure	0	0	0	0	0
27. Tier I and II P & P	0	0	0	0	0
28. Tier III Policy & Procedure	0	0	0	0	0
29. Inmate Property	0	0	0	0	0
30. Package Room - #4911	0	0	0	0	0
31. Rules & Regulations	0	1	0	0	0
<b>ADMINISTRATIVE SERVICES</b>					
32. Industry	0	0	0	0	0
33. Property Claims - #2733	0	0	0	0	0
34. State Issue - Dir. #3081, #4009.	0	0	0	0	0
35. Commissary	0	1	0	0	0
36. Inmate Accounts	0	0	0	0	0
37. Mess Hall	0	6	0	0	2
38. Laundry	0	1	0	0	0
39. Facility Maintenance	0	0	0	0	0
<b>COUNSEL</b>					
40. Law Library	0	1	0	0	0
41. Legal Mail	0	0	0	0	1
42. Inmate Rights - Courts/Notary/etc.	0	1	0	0	2
43. Mandatory Court Surcharge	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>					
44. Inmate Grievance Program	0	0	0	0	1
45. Temporary Release Committee	0	1	0	0	0
46. Inter-Facility Transfers	0	0	0	0	0
47. Grooming Standards	0	0	0	0	0
48. Inmate Liaison Committee	0	0	0	0	0
49. Staff Conduct	0	18	0	0	24
50. Miscellaneous	0	0	0	0	1
<b>TOTALS</b>	<b>0</b>	<b>50</b>	<b>0</b>	<b>0</b>	<b>41</b>

## WATERTOWN HUB

	Cape Vincent	Gouverneur	Ogdensburg	Riverview	Watertown
<b>PROGRAM SERVICES</b>					
1. Program Committee	2	1	0	4	1
2. Incentive Wage Allowance	3	1	0	2	0
3. Correspondence	9	3	0	0	3
4. Phone Home Program	0	0	0	1	0
5. Visiting	0	1	0	0	1
6. Guidance Unit/Counseling	2	5	0	1	7
7. Recreation (Yard, Radio, etc.)	1	3	1	0	0
8. Adult Basic Education	0	0	0	0	0
9. GED/College Programs	0	1	0	0	0
10. L.A.P. Language Assistance Program	0	0	0	0	0
11. Vocational Programs	1	1	0	1	0
12. Work Assignments	0	0	0	1	1
13. Hobby Shop/Arts & Crafts	0	1	0	0	0
14. Volunteer Services	0	0	0	0	0
15. Special Events/Inmate Org.	1	1	0	0	1
16. Religion	1	5	0	4	1
17. Family Reunion Program	0	0	0	0	0
18. Media Review	1	0	0	1	0
19. General Library	0	1	0	0	0
20. ASAT	1	5	1	3	1
<b>HEALTH SERVICES</b>					
21. Dental	1	9	1	3	12
22. Medical	17	37	1	29	17
23. HIPAA	0	0	0	0	0
<b>FACILITY OPERATIONS</b>					
24. Housing/Internal Block	4	24	0	5	1
23.1 Smoking Policy	1	3	0	0	0
24. Special Housing Units	0	48	0	3	0
25. Search & Seizure/Contraband	0	2	1	4	0
25.1. Strip Search	0	0	0	0	0
25.2. Strip Frisk	0	0	0	0	0
25.3. Strip Frisk (Female Inmate)	0	0	0	0	0
26. Keyplock Policy & Procedure	0	0	0	1	0
27. Tier I and II P & P	0	2	0	2	0
28. Tier III Policy & Procedure	0	3	0	2	0
29. Inmate Property	1	5	0	3	0
30. Package Room - #4911	10	18	0	9	7
31. Rules & Regulations	0	2	0	1	0
<b>ADMINISTRATIVE SERVICES</b>					
32. Industry	0	0	0	0	0
33. Property Claims - #2733	4	1	0	0	0
34. State Issue - Dir. #3081, #4009.	3	7	0	5	0
35. Commissary	0	4	0	1	1
36. Inmate Accounts	2	5	0	1	1
37. Mess Hall	3	9	0	3	0
38. Laundry	0	2	0	0	0
39. Facility Maintenance	1	3	0	1	0
<b>COUNSEL</b>					
40. Law Library	0	3	0	0	0
41. Legal Mail	0	0	1	1	0
42. Inmate Rights - Courts/Notary/etc.	2	9	1	3	0
43. Mandatory Court Surcharge	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>					
44. Inmate Grievance Program	1	9	0	0	0
45. Temporary Release Committee	0	0	0	0	0
46. Inter-Facility Transfers	1	3	0	3	0
47. Grooming Standards	1	1	0	0	0
48. Inmate Liaison Committee	0	0	0	0	0
49. Staff Conduct	27	26	0	32	3
50. Miscellaneous	0	0	0	0	2
<b>TOTALS</b>	101	264	7	130	60

## WENDE HUB

	Albion	Attica	Collins	Gowanda	Groveland	Lakeview
<b>PROGRAM SERVICES</b>						
1. Program Committee	0	0	0	0	0	0
2. Incentive Wage Allowance	1	14	7	1	3	0
3. Correspondence	0	16	2	0	1	0
4. Phone Home Program	0	37	9	4	4	6
5. Visiting	0	0	0	0	0	0
6. Guidance Unit/Counseling	2	5	4	0	0	5
7. Recreation (Yard, Radio, etc.)	0	13	7	2	7	2
8. Adult Basic Education	0	2	4	0	1	0
9. GED/College Programs	1	0	0	0	0	0
10. L.A.P. Language Assistance Program	0	0	0	0	0	0
11. Vocational Programs	0	0	0	0	0	0
12. Work Assignments	0	0	0	0	0	0
13. Hobby Shop/Arts & Crafts	0	0	1	0	2	0
14. Volunteer Services	1	0	0	0	0	0
15. Special Events/Inmate Org.	0	0	0	0	0	0
16. Religion	0	0	1	0	1	0
17. Family Reunion Program	0	14	27	1	2	0
18. Media Review	0	4	1	0	0	2
19. General Library	0	1	2	1	1	0
20. ASAT	0	4	0	0	0	4
<b>HEALTH SERVICES</b>						
21. Dental	0	0	0	0	0	2
22. Medical	0	11	12	2	3	50
23. HIPAA	17	122	113	8	59	0
<b>FACILITY OPERATIONS</b>						
24. Housing/Internal Block	0	0	0	0	0	42
23.1 Smoking Policy	3	27	5	4	4	0
24. Special Housing Units	0	0	1	0	0	5
25. Search & Seizure/Contraband	0	26	29	0	3	3
25.1. Strip Search	0	8	3	0	2	0
25.2. Strip Frisk	0	0	0	0	0	3
25.3. Strip Frisk (Female Inmate)	0	0	0	0	0	0
26. Keeplock Policy & Procedure	0	0	0	0	0	0
27. Tier I and II P & P	3	0	0	0	0	0
28. Tier III Policy & Procedure	0	7	6	1	2	0
29. Inmate Property	2	26	8	0	0	6
30. Package Room - #4911	1	26	32	1	2	8
31. Rules & Regulations	16	21	13	12	21	16
<b>ADMINISTRATIVE SERVICES</b>						
32. Industry	0	0	0	0	0	0
33. Property Claims - #2733	0	0	0	1	0	1
34. State Issue - Dir. #3081, #4009.	0	19	5	0	0	0
35. Commissary	2	36	23	2	0	4
36. Inmate Accounts	1	10	8	0	3	4
37. Mess Hall	0	18	9	0	2	6
38. Laundry	2	17	32	2	3	3
39. Facility Maintenance	0	0	1	0	0	15
<b>COUNSEL</b>						
40. Law Library	0	0	0	0	0	0
41. Legal Mail	0	15	8	1	4	6
42. Inmate Rights - Courts/Notary/etc.	0	8	1	2	0	9
43. Mandatory Court Surcharge	1	20	21	0	5	0
<b>EXECUTIVE DIRECTION</b>						
44. Inmate Grievance Program	0	0	0	0	0	0
45. Temporary Release Committee	2	22	5	0	1	0
46. Inter-Facility Transfers	0	0	2	0	0	3
47. Grooming Standards	0	3	4	0	0	0
48. Inmate Liaison Committee	1	2	1	0	1	0
49. Staff Conduct	0	3	1	0	0	1
50. Miscellaneous	30	125	15	38	32	37
	86	682	423	83	169	243

## WENDE HUB (cont)

	Livingston	Orleans	Rochester	Wende	Wyoming
<b>PROGRAM SERVICES</b>					
1. Program Committee	0	0	0	0	0
2. Incentive Wage Allowance	1	0	0	0	1
3. Correspondence	0	3	0	1	2
4. Phone Home Program	7	4	2	1	1
5. Visiting	0	0	0	0	0
6. Guidance Unit/Counseling	1	0	0	0	0
7. Recreation (Yard, Radio, etc.)	0	8	0	0	5
8. Adult Basic Education	1	1	0	0	0
9. GED/College Programs	0	0	1	0	0
10. L.A.P. Language Assistance Program	0	1	1	0	1
11. Vocational Programs	0	0	1	0	0
12. Work Assignments	0	0	0	0	1
13. Hobby Shop/Arts & Crafts	0	0	1	0	3
14. Volunteer Services	0	0	0	0	0
15. Special Events/Inmate Org.	0	0	0	0	0
16. Religion	0	0	0	0	0
17. Family Reunion Program	2	2	1	1	0
18. Media Review	0	0	0	0	0
19. General Library	5	0	0	0	0
20. ASAT	0	2	0	0	0
<b>HEALTH SERVICES</b>					
21. Dental	0	0	0	0	0
22. Medical	0	4	0	0	0
23. HIPAA	18	77	6	8	13
<b>FACILITY OPERATIONS</b>					
24. Housing/Internal Block	0	0	0	0	0
23.1 Smoking Policy	0	12	1	2	1
24. Special Housing Units	7	0	0	0	0
25. Search & Seizure/Contraband	0	6	0	0	0
25.1. Strip Search	0	0	2	0	1
25.2. Strip Frisk	0	0	0	0	0
25.3. Strip Frisk (Female Inmate)	0	0	0	0	0
26. Keeplock Policy & Procedure	0	0	0	0	0
27. Tier I and II P & P	0	0	0	1	0
28. Tier III Policy & Procedure	0	0	0	0	2
29. Inmate Property	0	1	0	0	0
30. Package Room - #4911	0	0	0	0	0
31. Rules & Regulations	3	2	4	2	3
<b>ADMINISTRATIVE SERVICES</b>					
32. Industry	0	0	0	0	0
33. Property Claims - #2733	1	0	0	0	0
34. State Issue - Dir. #3081, #4009.	0	4	0	0	0
35. Commissary	0	3	0	0	1
36. Inmate Accounts	4	0	1	0	1
37. Mess Hall	1	2	1	0	0
38. Laundry	0	4	0	0	0
39. Facility Maintenance	0	0	0	0	2
<b>COUNSEL</b>					
40. Law Library	0	0	0	0	0
41. Legal Mail	0	4	0	0	0
42. Inmate Rights - Courts/Notary/etc.	1	0	0	0	0
43. Mandatory Court Surcharge	2	0	0	0	3
<b>EXECUTIVE DIRECTION</b>					
44. Inmate Grievance Program	0	0	0	0	0
45. Temporary Release Committee	0	1	2	0	0
46. Inter-Facility Transfers	0	0	0	1	0
47. Grooming Standards	1	0	1	0	1
48. Inmate Liaison Committee	1	0	0	0	0
49. Staff Conduct	0	0	0	0	2
50. Miscellaneous	27	41	8	5	10
	83	182	33	22	54