State of New York DEPARTMENT OF CORRECTIONS AND COMMUNITY SUPERVISION

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PSYCHOLOGICAL SCREENING PROGRAM FOR CORRECTION OFFICER TRAINEE CANDIDATES

2011



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PSYCHOLOGICAL SCREENING PROGRAM FOR CORRECTION OFFICER TRAINEE CANDIDATES 2011

OVERVIEW

This twenty-sixth report of the Psychological Screening Program for Correction Officer Trainee candidates summarizes the Program's activities for calendar year 2011.

A. Legislative Overview

The objective of psychologically screening Correction Officer Trainee candidates is to identify those individuals displaying psychotic disorders, serious character disorders, or other disorders which could hinder performance on the job.

The Psychological Screening Program was originally enacted as Chapter 887 of the Laws of 1983. Chapter 887 has subsequently been amended thirteen times. The most recent amendment was effective March 31, 2011, when the Psychological Screening Program was renewed until September 1, 2013 as per Chapter 62 of the Laws of 2011. The enabling legislation, Section 8 of the New York State Correction Law, sunsets on September 1, 2013, unless extended. Annual reports of the activities of the Psychological Screening Unit have been generated since 1986.

B. Program Overview

1. Consultant Contract and Project Staffing Through 2011

During June 1999, Law Enforcement Psychological Services, Inc. (LEPS) began to conduct the screenings, evaluate the candidates and prepare the psychological reports for each candidate under a contract with the Department. The initial contract expired in June 2009.

Proposals were then solicited and evaluated for a multi-year contract to prepare psychological reports. The bid from LEPS was deemed to be the best proposal. A new contract was agreed upon between LEPS and the Department. The contract period is July 1, 2009 through June 30, 2014.

2. Candidate Evaluation Process

Section Eight of the New York State Correction Law sets forth the conditions under which a Correction Officer Trainee candidate may be found psychologically unsuitable and ineligible for further consideration for appointment. Paragraph three, in part, states:

"Persons who have been determined by a psychologist licensed under the laws of this state as suffering from psychotic disorders, serious character disorders, or other disorders which could hinder performance on the job may be deemed ineligible for appointment; provided, that other components of the employee selection process may be taken into consideration in reaching the determination as to whether a candidate is deemed eligible or ineligible for certification to a list of eligible candidates."

The following discussion specifies the various aspects of the assessment program under the screening contract with Law Enforcement Psychological Services, Inc. (LEPS).

ASPECTS OF CANDIDATE ASSESSMENT UNDER LAW ENFORCEMENT PSYCHOLOGICAL SERVICES, INC.

Vendor	Psychological Test/Battery	Rating Dimensions	Six Point Scale
LEPS June 1999- Present	 California Psychological Inventory Personality Assessment Inventory State-Trait Anger Expression Inventory Personal History Questionnaire- LEPS/Roberts 	12 rating dimensions	6 point scale including 4 suitability ratings and 2 unsuitability ratings

Since June 1999, the candidate assessment has consisted of a two day procedure.

On Day One, each candidate appears at the Albany Training Academy to be given a psychological test battery consisting of:

- 1. California Psychological Inventory (CPI)
- 2. Personality Assessment Inventory (PAI)
- 3. State-Trait Anger Expression Inventory (STAXI)
- 4. Personal History Questionnaire-LEPS/Roberts

The tests are scored by the vendor.

On Day Two, the candidate has a face-to-face structured clinical interview with a licensed psychologist.

Since October 15, 2005, candidates are evaluated by their interviewing psychologists on 12 different rating dimensions, which are reflective of overall psychological functioning and adjustment. (For the procedures used prior to this date, refer to the 2005 annual report.)

The 12 rating dimensions are:

- 1. Social Competence
- 2. Teamwork
- 3. Adaptability/Flexibility
- 4. Conscientiousness/Dependability
- 5. Impulse Control/Attention to Safety
- 6. Integrity/Ethics
- 7. Emotional Regulation and Stress Tolerance
- 8. Decision-Making and Judgment
- 9. Assertiveness/Persuasiveness
- 10. Avoiding Substance Abuse and Other Risk-Taking Behavior
- 11. Problem Solving/Learning
- 12. Communication Skills

These 12 dimensions are termed "Anticipated Performance Problems on Essential Job Elements for Public Safety Officer Positions." This job element list is derived from the State of California Peace Officer Standards and Training Commission job task analysis.

At the conclusion of the structured interview, the interviewer then integrates findings from the interview, psychological tests, and personal history questionnaire to determine the level of anticipated performance problems for the candidates on each of the 12 rating dimensions, determines whether the candidate is psychologically suitable for the position, and arrives at a final overall psychological rating for the candidate.

The vendor uses a 6-point rating scale. The first four categories each constitute a "recommend" of the candidate for hire. These first four categories include the following:

- A. <u>Well Suited</u>: The applicant's psychological traits are expected to contribute to above standard performance of essential job functions.
- B. <u>Suitable</u>: The applicant's psychological traits are not expected to interfere with the performance of essential job functions.
- C. <u>Suitable</u>: There are mild concerns that psychological traits could interfere with the optimal performance of essential job functions.
- D. <u>Marginally Suitable</u>: There are moderate concerns that psychological traits could interfere with the optimal performance of essential job functions.

The fifth and sixth categories each constitute a "do not recommend" of the candidate for hire, as follows:

E. <u>Poorly Suited</u>: Psychological traits have been identified that are expected to significantly interfere with the performance of essential job functions.

F. Not Psychologically Suited: for public safety employment.

Based on a recommendation against hiring, a notification letter is subsequently sent to the Correction Officer Trainee candidate as a Department finding of psychological unsuitability. As part of this notification, the Department informs the candidate of his/her right to appeal. The psychologically unsuitable candidate may appeal the Department's decision to a three member Appeal Board selected by the President of the Civil Service Commission.

This Board is composed of a licensed psychologist, a board-certified psychiatrist, and a representative of the NYS Department of Civil Service. This Board's recommendation to continue or overturn a psychological disqualification marks the final determination of psychological eligibility to be hired from that Civil Service list.

C. Applicant Processing Data: 2000-2011

The following table presents applicant psychological processing data for the period from 2000 through 2011. Specifically, information is presented on the number of Correction Officer Trainee candidates psychologically tested on an annual basis, the number psychologically disqualified, the number who appealed their psychological disqualifications and the number of these appeals that resulted in the disqualification being overturned.

YEAR	PSYCHOLOGICALLY <u>TESTED</u>	PSYCHOLOGICALLY <u>DISQUALIFIED*</u>		PSYCH DQ <u>APPEALS</u>	APPEAL BOARD OVERTURNS
		#	%		
2000	2,516	695	28%	467	52
2001	141	39	28%	18	2
2002	554	141	26%	101	9
2003	1,302	436	34%	288	20
2004	3,868	1,320	34%	876	73
2005	3,967	1,303	33%	787	42
2006	3,299	1,094	33%	601	27
2007	5,730	1,893	33%	1,367	103
2008	984	254	26%	157	11
2009	12	2	17%	1	0
2010	2,849	774	27%	352	26
2011	2	0	0%	204	16

^{*} Of those candidates who had completed the screening process at the time of the report. SOURCE: NYS DOCCS Bureau of Personnel

In 2011, 2 Correction Officer Trainee candidates were psychologically tested; neither of these candidates were found to be psychologically unsuitable. A total of 204 psychologically tested candidates from prior years appealed the psychological unsuitability finding. At the time of this report, the Appeals Board had overturned 16 or 8% of the 204 psychological unsuitability appeals. Due to the Department's staffing needs and consolidation efforts, there were no training classes held in 2011. This resulted in the low number of people (2) who were psychologically tested in 2011.

D. Probationary Termination Study

During 2010, there were 1,040 Correction Officer Trainee appointments. These Correction Officer Trainee appointments were tracked during their one-year probationary periods by matching them against a list of Correction Officer Trainee probationary terminations at the Training Academy and in the Facilities. This one –year probationary period may be extended based on absences.

A total of 49 probationary terminations occurred among these 1,040 appointments, resulting in a 4.7 percent probationary officer termination rate. Twenty-eight (28) of these terminations were Training Academy terminations; the other twenty-one (21) occurred while the probationary officers were working in correctional facilities. The reasons for the terminations are as follows:

A.	A. Training Academy Terminations			(28)
	1.	Academy Disqualification	(15)	
	2.	Weapons Disqualification	(6)	
	3.	Time and Attendance	(3)	
	4.	Violation Employee Manual	(4)	
B. Facility Terminations				(21)
	1.	Off-Duty Issues/Arrests	(10)	
	2.	Time and Attendance	(6)	
	3.	In Facility Job Performance Issues	(5)	

Grand Total 49

Among the 353 officer appointments in 2009, the probationary officer termination was 9.3% based on 33 terminations (27 Academy terminations and 6 Facility terminations).

CONCLUSION

In accord with the statutory requirement, this report concerns the operation of the Psychological Screening Program in 2011.

As discussed in this report, the program has operated in compliance with the governing statute during this time period and successfully reviewed the pool of Correction Officer Trainee candidates required to meet the Department's personnel needs.

Based on this year's rate of probationary terminations, the Department's Bureau of Personnel continues to believe that the Psychological Screening Program represents a very effective means of identifying suitable candidates for employment as Correction Officers in New York State.

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